



# CEN/TC 445 NEWSLETTER 2019-1

## Digital Information Interchange in the Insurance Industry

### CEN/TC 445 – European Standards for the Digitalization of the Insurance Industry

Digitalization and automation require standardization of information interchange in order to connect electronic business processes between independent organizations. The European standards developed by CEN/TC 445 are focused on the information interchange which connects insurance companies with their customers and their market partners, e.g. brokers, sales organizations, portals, service providers, and other insurers.

### Proposed European Standard EN 17419 on Transfer of Electronic Documents

The proposed European standard EN 17419 specifies the transfer of electronic documents with

- the semantic processes for the transfer of documents (for example insurance policy, invoice, claim notification, correspondence), and
- a limited number of meta data describing the documents (for example type of document, identification of insurer, intermediary and client, policy number, claim number).

The main benefits expected from this European standard are:

- Standardized interfaces for document transfer and confirmation of receipt.
- Document issuers benefit from reduced costs for printing, paper and physical transportation.
- Recipients benefit from reduced costs for paper handling such as scanning, indexing and archiving of paper documents.
- Business reaction benefits from faster document receipt and processing.
- Secure transfer by automated transparent processes will highly support consumer privacy protection.

This European standard EN 17419 is actually in the CEN enquiry phase which ends 24 October 2019. Please address your review request or questions to your national standards organization.

### New Standards Projects – Invitation for Participation

#### 1) Implementation Specification for EN 17419

The EN 17419 describes the semantic processes and meta data for the transfer of documents. In addition the CEN/TC 445 plans to develop a Technical Report to describe a concrete implementation specification for a REST/JSON service based on the Open API syntax.

#### 2) Mapping of Insurance Premium Invoice to EN 16931 – Electronic Invoicing

The EN 16931 describes the semantic data model of the core elements of an electronic invoice. The CEN/TC 445 plans to develop a Technical Specification to describe the mapping of the requirements of an insurance premium invoice to the cross domain invoice standardized in EN 16931. The insurance industry will benefit from this standardized mapping to EN 16931 to facilitate the processing of premium invoices for private or commercial insurance clients.

Please address your participation request or questions to your national standards organization or directly to the secretary or chairperson of CEN/TC 445.

#### CEN/TC 445 Contact information

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