

ISO 10019:2005-01 (E)

Guidelines for the selection of quality management system consultants and use of their services

Contents		Page
1	Scope	1
2	Normative references	1
3	Terms and definitions	1
4	Selection of a quality management system consultant	2
4.1	Input to the selection process	2
4.2	Competence of the consultant	3
4.3	Ethical considerations	6
5	Use of the quality management system consultant's services	7
5.1	Consultant's services	7
5.2	Contract for consultant's services	7
5.3	Useful considerations for consultant's services	7
Annex A (informative) Typical activities of quality management system consultants		9
Annex B (informative) Evaluation of quality management system consultants		12
Bibliography		13