

# ISO 10008:2022-08 (E)

## Quality management - Customer satisfaction - Guidance for business-to-consumer electronic commerce transactions

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<b>Contents</b>		<b>Page</b>
Foreword .....		v
Introduction .....		vi
1	Scope .....	1
2	Normative references .....	1
3	Terms and definitions .....	1
4	Guiding principles .....	2
4.1	General .....	2
4.2	Commitment .....	3
4.3	Capacity .....	3
4.4	Competence .....	3
4.5	Suitability .....	3
4.6	Information integrity .....	3
4.7	Transparency .....	3
4.8	Choice .....	3
4.9	Accessibility .....	3
4.10	Responsiveness .....	4
4.11	Timeliness .....	4
4.12	Consent .....	4
4.13	Accountability .....	4
4.14	Legality .....	4
4.15	Privacy .....	4
4.16	Data protection .....	4
4.17	Safety .....	5
4.18	Sustainability .....	5
4.19	Integration .....	5
4.20	Customer-focused approach .....	5
4.21	Improvement .....	5
5	Business-to-consumer electronic commerce transaction system .....	5
5.1	Context of the organization .....	5
5.2	Framework .....	6
5.3	Objectives .....	6
5.4	Processes .....	7
5.4.1	General .....	7
5.4.2	Single-phase processes .....	8
5.4.3	Multi-phase processes .....	8
5.5	Resources .....	9
5.5.1	General .....	9
5.5.2	B2C ECT providers .....	9
5.5.3	Procedures .....	9
5.5.4	Internal and external communication plan .....	9
5.6	Connectivity .....	10
6	Single-phase processes .....	10
6.1	Pre-transaction phase .....	10
6.1.1	General .....	10

6.1.2	Content creation .....	10
6.1.3	Content delivery .....	10
6.1.4	Content governance .....	12
6.2	In-transaction phase .....	13
6.2.1	General .....	13
6.2.2	Initial selection support .....	13
6.2.3	Consumer identification .....	14
6.2.4	Final quote .....	14
6.2.5	Payment selection support .....	15
6.2.6	Payment authorization .....	16
6.2.7	Order confirmation .....	16
6.3	Post-transaction phase .....	16
6.3.1	General .....	16
6.3.2	Delivery .....	17
6.3.3	Correction .....	17
6.3.4	Return and exchange .....	18
7	Multi-phase processes .....	18
7.1	Consumer interaction .....	18
7.1.1	General .....	18
7.1.2	B2C ECT code .....	18
7.1.3	Consumer support .....	19
7.1.4	Feedback handling .....	19
7.1.5	Complaints handling and external dispute resolution .....	19
7.2	Consumer data management .....	20
7.2.1	General .....	20
7.2.2	Security .....	20
7.2.3	Privacy .....	20
8	Maintenance and improvement .....	21
8.1	Collection of information .....	21
8.2	Evaluation of performance of the B2C ECT system .....	21
8.3	Satisfaction with the B2C ECT system .....	21
8.4	Review of the B2C ECT system .....	21
8.5	Continual improvement .....	22
Annex A (informative) Customer satisfaction and consumer needs in the B2C ECT context .....		23
Annex B (informative) Supplementary references .....		25
Annex C (informative) Guidance on information provision .....		27
Annex D (informative) Guidance concerning an organization's B2C ECT code .....		30
Bibliography .....		32