ISO/TS 16355-6:2019-12 (E)

Applications of statistical and related metho ds to new technology and product development process - Part 6: Guidance for QFD- related approaches to optimization

Contents

Page

Foreword v

Introduction vi

1 Scope 1

2 Normative references 1

3 Termsanddefinitions 1

4 Basic concepts of QFD 1

5 Integration of QFD and robust parameter design 2
5.1 Quality engineering 2
5.1.1 General 2
5.1.2 Loss function 2
5.1.3 Types of factors which affect variability 3
5.2 When to use quality engineering 4
5.3 Robust parameter design, QFD, and TRIZ 4

6 Types of QFD and robust design projects 5

7 QFD and robust parameter design team membership 6
7.1 QFD uses cross-functional teams 6
7.2 Core team membership 6
7.3 Subject matter experts 6
7.4 QFD team leadership 6

8 Robust parameter design 6
8.1 General 6
8.2 Signal-to-noise ratio 6
8.2.1 General 6
8.2.2 Signal 6
8.2.3 Noise 7
8.2.4 Three types of SN ratios 7
8.3 Assessing robustness 8
8.4 Two-step optimization 8
8.4.1 General 8
8.4.2 Design of experiments (DOE) 8
8.5 Steps to robust parameter designed experiments 8
8.5.1 General 8
8.5.2 Step 1. Clarify the system's ideal function 9
8.5.3 Step 2. Select signal factor and its range 9
8.5.4 Step 3. Select measurement method of output response 9
8.5.5 Step 4. Develop a noise strategy, and select noise factors and levels 9
8.5.6 Step 5. Select control factors and their levels from design parameters 10
8.5.7 Step 6. Assign experimental factors to inner or outer array 10
8.5.8 Step 7. Conduct experiment and collect data 10
8.5.9 Step 8. Calculate the SN ratio () and sensitivity (S) 10
8.5.10 Step 9. Generate factorial effect diagrams on SN ratio and sensitivity 10
8.5.11 Step 10. Select the optimum condition 11

8.5.12 Step 11. Estimate the improvement in robustness by the gain 11
8.5.13 Step 12. Conduct a confirmation experiment and check the gain and reproducibility 11
8.5.14 Conclusions 11
8.6 Case studies in robust parameter design 11

Annex A (informative) Integration of robust parameter design (RPD) with quality function deployment (QFD) and theory of inventive problem solving (TRIZ) 12

Annex B (informative) Other optimization methods 13

Bibliography 14