

ISO 7870-1:2014-02 (E)

Control charts - Part 1: General guidelines

Contents		Page
Foreword		iv
Introduction		v
1	Scope	1
2	Normative references	1
3	Terms and definitions	1
4	Symbols	7
5	Concepts	7
5.1	Control chart	7
5.2	Statistical control of a process	8
5.3	Acceptance of a process	8
5.4	Management of a process with a natural drift	8
5.5	Risks of decision errors	8
5.6	Design of data collection	9
5.7	Control charts for variables and attributes data	11
6	Types of control charts	11
7	Charts for process stability	12
7.1	General	12
7.2	Partial listing of Shewhart and related control charts	12
8	Charts for process acceptance	14
8.1	General	14
9	Process adjustment	15
Bibliography		16