ISO 7870-1:2007-10 (E)

Control charts - Part 1: General guidelines

Contents

Page

Foreword iv

Introduction v

1 Scope 1

2 Normative references 1

3 Terms and definitions 1

4 Symbols 6

5 Concepts 6
5.1 Control chart 6
5.2 Statistical control of a process 7
5.3 Acceptance of a process 7
5.4 Management of a process with a natural drift 8
5.5 Risks of decision errors 8
5.6 Design of data collection 8
5.7 Control charts for variables and attributes data 9

6 Types of control charts 10

7 Charts for process stability 10
7.1 General 10
7.2 Partial listing of Shewhart and related control charts 11

8 Charts for process acceptance 13
8.1 General 13
8.2 Acceptance control charts 13
8.3 Modified control charts (control charts with modified limits) 13

9 Process adjustment 13

Bibliography 15