

ISO/IEC 30194:2024-12 (E)

Internet of things (IoT) and digital twin - Best practices for use case projects

Contents	Page
FOREWORD	4
INTRODUCTION	5
1 Scope	6
2 Normative references	6
3 Terms and definitions	6
4 Abbreviated terms	7
5 Use cases	7
5.1 General	7
5.2 Conceptual model of a use case	8
6 Use case projects	9
6.1 Purpose	9
6.2 Examples of use case projects	9
6.2.1 Study project	9
6.2.2 Guidance project	9
6.2.3 Business project	10
6.2.4 Business expectation project	10
6.2.5 System project	11
7 Use case templates	12
7.1 Purpose	12
7.2 Conceptual model of use case template	12
7.3 Template description	13
7.3.1 Overall structure	13
7.3.2 Description blocks	14
7.3.3 Predefined fields	15
7.3.4 Instructions	16
7.3.5 Samples	16
8 Use case project plans	19
8.1 Purpose	19
8.2 Use case initiative governance process	20
8.3 Template development process	20
8.4 Template maintenance process	21
8.5 Use case development process	22
8.6 Use case maintenance process	22
Annex A (informative) Examples of use case projects	24
A.1 Overview	24
A.2 IoT	25
A.3 Digital twins	26
A.4 Artificial intelligence	28
A.5 Privacy of consumer goods and services	29
Bibliography	31

Figure 1 – Conceptual model of use case	8
Figure 2 – Purpose of study use case	9
Figure 3 – Purpose of guidance use case	10
Figure 4 – Purpose of business case	10
Figure 5 – Purpose of expectation use case.....	11
Figure 6 – Purpose of system use case	11
Figure 7 – Conceptual model of system use case	12
Figure 8 – Conceptual model of a use case template	13
Figure 9 – Structure of use case template	14
Figure 10 – Description block example.....	14
Figure 11 – Categorized description block example	15
Figure 12 – Structure of a sample	17
Figure A.1 – Rationale for a repository of use cases	24
Table 1 – Examples of definitions of the concept of use case in standards.....	8
Table 2 – Examples of vocabulary	13
Table 3 – Examples of predefined fields.....	16
Table 4 – Examples of instructions	16
Table 5 – Examples of free text	17
Table 6 – Examples of well-formed sentences	18
Table 7 – Example of machine-readable diagram.....	19
Table 8 – Use case initiative governance process.....	20
Table 9 – Template development process	21
Table 10 – Template maintenance process	22
Table 11 – Use case development process	22
Table 12 – Use case maintenance process	23