

ISO/IEC 25019:2023-11 (E)

Systems and software engineering - Systems and software Quality Requirements and Evaluation (SQuaRE) - Quality-in-use model

| Contents | | Page |
|--|--|-------------|
| Foreword | | iv |
| Introduction | | v |
| 1 | Scope | 1 |
| 2 | Normative references | 1 |
| 3 | Terms and definitions | 1 |
| 3.1 | Quality-in-use | 2 |
| 3.2 | Quality-in-use characteristics and sub-characteristics | 7 |
| 3.3 | Related SQuaRE concepts | 8 |
| 4 | Quality-in-use model | 11 |
| 4.1 | General | 11 |
| 4.2 | Stakeholder | 11 |
| 4.3 | Quality-in-use in context | 12 |
| 4.4 | Quality-in-use model structure | 12 |
| 4.5 | Target of the quality-in-use model | 13 |
| 4.6 | Using the quality-in-use model | 15 |
| Annex A (informative) Comparison with the quality-in-use model in ISO/IEC 25010:2011 | | 16 |
| Annex B (informative) The relationship between quality characteristics, quality sub-characteristics, and their stakeholder's needs | | 19 |
| Annex C (informative) Example of quality-in-use characteristics and their effect and influence | | 21 |
| Annex D (informative) Example of applying the quality-in-use model to an application | | 26 |
| Bibliography | | 30 |