ISO/IEC 24668:2022-11 (E)

Information technology - Artificial intelligence - Process management framework for big data analytics

Contents

Page

Foreword iv

Introduction v

1 Scope 1

2 Normative references 1

3 Terms and definitions 1

4 Abbreviated terms 3

5 Overview of process reference model 4

6 Process reference model 6
6.1 General 6
6.2 Organization stakeholder processes 6
6.3 Competency development processes 8
6.4 Data management processes 9
6.5 Analytics development processes 11
6.6 Technology integration processes 13

7 Overview of process assessment model 14
7.1 General 14
7.2 Process dimension 15
7.3 Process capability dimension 15
7.4 Assessment indicators 16
7.5 Process attribute rating scale 16

8 Processes and their performance indicators 17
8.1 General 17
8.2 Base practices (BPs) and information products (IPs) 17
8.2.1 Organization stakeholder processes 17
8.2.2 Competency development processes 22
8.2.3 Data management processes 26
8.2.4 Analytics development processes 30
8.2.5 Technology integration processes 35

9 Process capability indicators (Levels 0 to 5) 37
9.1 General 37
9.2 Process capability levels and process attributes 37

Annex A (informative) Mapping of indicators to process attribute outcomes: 38

Annex B (informative) Information product characteristics 41

Bibliography 50