

ISO/IEC 22989:2022-07 (E)

Information technology - Artificial intelligence - Artificial intelligence concepts and terminology

Contents		Page
	Foreword.....	vi
	Introduction.....	vii
1	Scope	1
2	Normative references	1
3	Terms and definitions	1
	3.1 Terms related to AI.....	1
	3.2 Terms related to data.....	6
	3.3 Terms related to machine learning.....	8
	3.4 Terms related to neural networks.....	10
	3.5 Terms related to trustworthiness.....	11
	3.6 Terms related to natural language processing.....	13
	3.7 Terms related to computer vision.....	16
4	Abbreviated terms	16
5	AI concepts	17
	5.1 General.....	17
	5.2 From strong and weak AI to general and narrow AI.....	17
	5.3 Agent.....	17
	5.4 Knowledge.....	18
	5.5 Cognition and cognitive computing.....	19
	5.6 Semantic computing.....	19
	5.7 Soft computing.....	19
	5.8 Genetic algorithms.....	19
	5.9 Symbolic and subsymbolic approaches for AI.....	19
	5.10 Data.....	20
	5.11 Machine learning concepts.....	21
	5.11.1 Supervised machine learning.....	21
	5.11.2 Unsupervised machine learning.....	21
	5.11.3 Semi-supervised machine learning.....	22
	5.11.4 Reinforcement learning.....	22
	5.11.5 Transfer learning.....	22
	5.11.6 Training data.....	22
	5.11.7 Trained model.....	22
	5.11.8 Validation and test data.....	22
	5.11.9 Retraining.....	23
	5.12 Examples of machine learning algorithms.....	24
	5.12.1 Neural networks.....	24
	5.12.2 Bayesian networks.....	25
	5.12.3 Decision trees.....	25
	5.12.4 Support vector machine.....	25
	5.13 Autonomy, heteronomy and automation.....	26
	5.14 Internet of things and cyber-physical systems.....	27
	5.14.1 General.....	27
	5.14.2 Internet of things.....	27
	5.14.3 Cyber-physical systems.....	27
	5.15 Trustworthiness.....	28
	5.15.1 General.....	28
	5.15.2 AI robustness.....	28
	5.15.3 AI reliability.....	29
	5.15.4 AI resilience.....	29
	5.15.5 AI controllability.....	29
	5.15.6 AI explainability.....	29
	5.15.7 AI predictability.....	30

5.15.8	AI transparency	30
5.15.9	AI bias and fairness	30
5.16	AI verification and validation	31
5.17	Jurisdictional issues	31
5.18	Societal impact	32
5.19	AI stakeholder roles	32
5.19.1	General	32
5.19.2	AI provider	33
5.19.3	AI producer	33
5.19.4	AI customer	34
5.19.5	AI partner	34
5.19.6	AI subject	34
5.19.7	Relevant authorities	35
6	AI system life cycle	35
6.1	AI system life cycle model	35
6.2	AI system life cycle stages and processes	37
6.2.1	General	37
6.2.2	Inception	37
6.2.3	Design and development	38
6.2.4	Verification and Validation	39
6.2.5	Deployment	39
6.2.6	Operation and monitoring	39
6.2.7	Continuous validation	40
6.2.8	Re-evaluation	40
6.2.9	Retirement	40
7	AI system functional overview	40
7.1	General	40
7.2	Data and information	41
7.3	Knowledge and learning	41
7.4	From predictions to actions	42
7.4.1	General	42
7.4.2	Prediction	42
7.4.3	Decision	43
7.4.4	Action	43
8	AI ecosystem	43
8.1	General	43
8.2	AI systems	45
8.3	AI function	45
8.4	Machine learning	45
8.4.1	General	45
8.5	Engineering	46
8.5.1	General	46
8.5.2	Expert systems	46
8.5.3	Logic programming	46
8.6	Big data and data sources — cloud and edge computing	46
8.6.1	Big data and data sources	46
8.6.2	Cloud and edge computing	48
8.7	Resource pools	50
8.7.1	General	50
8.7.2	Application-specific integrated circuit	50
9	Fields of AI	51
9.1	Computer vision and image recognition	51
9.2	Natural language processing	51
9.2.1	General	51
9.2.2	Natural language processing components	52
9.3	Data mining	54

9.4	Planning.....	54
10	Applications of AI systems.....	54
10.1	General.....	54
10.2	Fraud detection.....	55
10.3	Automated vehicles.....	55
10.4	Predictive maintenance.....	56
Annex A (informative) Mapping of the AI system life cycle with the OECD's definition of an AI system life cycle.....		57
Bibliography.....		59