

ISO/IEC 38503:2022-01 (E)

Information technology - Governance of IT - Assessment of the governance of IT

Contents		Page
Foreword		iv
Introduction		v
1	Scope	1
2	Normative references	1
3	Terms and definitions	1
4	Benefits of the assessment of the governance of IT	2
4.1	Context.....	2
4.2	Benefits of assessing the governance of IT.....	2
5	Assessment scope and approach	3
5.1	Establish scope.....	3
5.2	Assessment approach and involved parties.....	4
5.3	Roles, responsibilities and competencies.....	5
5.3.1	Roles associated with the assessment of the governance of IT.....	5
5.3.2	Governing body.....	6
5.3.3	Sponsor.....	6
5.3.4	Executive management.....	7
5.3.5	Assessment expert (assessor).....	7
5.3.6	Business expert.....	7
5.3.7	Technical expert.....	8
6	Assessment of the governance of IT	8
6.1	Assessment overview.....	8
6.2	Reference model for the governance of IT.....	9
6.2.1	Governance of IT practice areas.....	9
6.2.2	Governance of IT characteristics.....	9
6.2.3	Measurement model for the governance of IT.....	10
6.2.4	Assessment framework for the governance of IT.....	11
6.3	Assessment of the governance of IT.....	12
6.4	Governance of IT maturity model.....	12
7	Assessment activities	14
7.1	Plan the assessment.....	14
7.2	Perform the assessment.....	15
7.2.1	Collect the data.....	15
7.2.2	Conduct the assessment.....	15
7.3	Report the assessment.....	16
Annex A (Informative) Assessment framework — Governance of IT practice areas		17