

ISO/IEC 29184:2020 (E)

Information technology — Online privacy notices and consent

Contents

	Foreword
	Introduction
1	Scope
2	Normative references
3	Terms and definitions
4	Symbols and abbreviated terms
5	General requirements and recommendations
5.1	Overall objective
5.2	Notice
5.2.1	General
5.2.2	Providing notice obligation
5.2.3	Appropriate expression
5.2.4	Multi-lingual notice
5.2.5	Appropriate timing
5.2.6	Appropriate locations
5.2.7	Appropriate form
5.2.8	Ongoing reference
5.2.9	Accessibility
5.3	Contents of notice
5.3.1	General
5.3.2	Purpose description
5.3.3	Presentation of purpose description
5.3.4	Identification of the PII controller
5.3.5	PII collection
5.3.6	Collection method
5.3.7	Timing and location of the PII collection
5.3.8	Method of use
5.3.9	Geo-location of, and legal jurisdiction over, stored PII
5.3.10	Third-party transfer
5.3.11	Retention period
5.3.12	Participation of PII principal
5.3.13	Inquiry and complaint
5.3.14	Information about accessing the choices made for consent
5.3.15	Basis for processing
5.3.16	Risks
5.4	Consent
5.4.1	General
5.4.2	Identification of whether consent is appropriate
5.4.3	Informed and freely given consent
5.4.4	Providing the information about which account the PII principal is using
5.4.5	Independence from other consent
5.4.6	Separate consent to necessary and optional elements of PII
5.4.7	Frequency
5.4.8	Timeliness
5.5	Change of conditions
5.5.1	General
5.5.2	Renewing notice
5.5.3	Renewing consent

Annex A (informative) User interface example for obtaining the consent of a PII principal on PCs and smartphones

- A.1 General**
- A.2 User interface examples for obtaining initial consent for PCs and smartphones**
 - A.2.1 Identification of which account the PII principal is using**
 - A.2.2 Order of Items to be displayed**
 - A.2.3 Displaying actual values**

Annex B (informative) Example of a consent receipt or consent record (NOTE in 5.4.3)

- B.1 General information and purpose of a consent receipt**
- B.2 Content and layout of a consent receipt**
 - B.2.1 General**
 - B.2.2 Example of human-readable consent receipt — Simple**

Page count: 25