ISO/IEC TS 33060:2020-03 (E)

Information technology - Process assessment - Process assessment model for system life cycle processes

Contents

Page

Foreword v

Introduction vi

1 Scope 1

2 Normative references 1

3 Termsanddefinitions 1

4 The process assessment model 1
4.1 General 1
4.2 Structure of the process assessment model 2
4.2.1 General 2
4.2.2 Processes 2
4.2.3 Process dimension 3
4.2.4 Quality dimension 3
4.3 Assessment indicators 4

5 The process dimension 5
5.1 General 5
5.2 Agreement processes (AGR) 6
5.2.1 General 6
5.2.2 Acquisition process 6
5.2.3 Supply process 7
5.3 Organizational project-enabling processes (ORG) 8
5.3.1 General 8
5.3.2 Life cycle model management process 9
5.3.3 Infrastructure management process 10
5.3.4 Portfolio management process 11
5.3.5 Human resource management process 12
5.3.6 Quality management process 13
5.3.7 Knowledge management process 14
5.4 Technical management processes (MAN) 15
5.4.1 General 15
5.4.2 Project planning process 16
5.4.3 Project assessment and control process 17
5.4.4 Decision management process 19
5.4.5 Risk management process 20
5.4.6 Configuration management process 21
5.4.7 Information management process 23
5.4.8 Measurement process 24
5.4.9 Quality assurance process 25
5.5 Technical processes (TEC) 26
5.5.1 General 26
5.5.2 Business or mission analysis process 27
5.5.3 Stakeholder needs and requirements definition process 28
5.5.4 System requirements definition process 30
5.5.5 Architecture definition process 31
5.5.6 Design definition process 34
5.5.7 System analysis process 36

5.5.8 Implementation process 37
5.5.9 Integration process 38
5.5.10 Verification process 40
5.5.11 Transition process 42
5.5.12 Validation process 43
5.5.13 Operation process 45
5.5.14 Maintenance process 46
5.5.15 Disposal process 48

6 The quality dimension 50

Annex A (informative) Information products 51

Bibliography 66