ISO/IEC 40180:2017-10 (E)

Information technology - Quality for learning, education and training - Fundamentals and reference framework

Contents

Page

Foreword iv

Introduction v

1 Scope 1

2 Normative references 1

3 Termsanddefinitions 1

4 Abbreviated terms 4

5 Conformance 4

6 The Quality Reference Framework (QRF) for E-Learning 4
6.1 General 4
6.2 Descriptive model of the QRF 5
6.3 Process model of the QRF 7
6.3.1 Overview 7
6.3.2 Description 8

Annex A (informative) Introduction and use of the QRF 16

Annex B (informative) DIN process model (DIN PAS 1032-1) 20

Annex C (informative) French code of practice in E-Learning (AFNOR Z76-001) 47

Annex D (informative) Harmonized model for quality management for learning, education, and training: mapping CELTSC and QRF 59

Annex E (informative)Specificqualityobjectives 63

Bibliography 67