

ISO/IEC 19770-5:2013-11 (E)

Information technology - Software asset management - Part 5: Overview and vocabulary

Contents		Page
Foreword		iv
0	Introduction	v
1	Scope	1
2	Normative references	1
2.1	Approved references	1
2.2	References under development	1
2.3	World Wide Web Consortium (W3C) references	1
2.4	Internet Engineering Task Force (IETF) references	1
3	Terms and definitions	2
3.1	General terms and definitions	2
3.2	Terms and definitions related to processes	5
3.3	Terms and definitions related to information structures	6
4	Software asset management (SAM)	9
4.1	Introduction	9
4.2	The need to manage software assets	9
4.3	Foundation principles	11
4.4	Relationships to principles defined in other standards	12
4.5	Principles of process definitions	12
4.6	Evaluation of process definition conformance	13
4.7	Principles of information structures	13
4.8	Evaluation of information structure definition conformance	14
4.9	Critical success factors	14
5	SAM family of standards	14
5.1	General information	14
5.2	Standards specifying processes	15
5.3	Technical reports providing guidance for process standards	16
5.4	Standards specifying information structures	16
5.5	Technical reports providing guidance for information structure standards	17
5.6	Overview standards	17