

ISO/IEC 15944-1:2011-08 (E)

Information technology - Business Operational View - Part 1: Operational aspects of Open-edi for implementation

Contents

Page

Foreword.....	xii
0 Introduction	xiii
0.1 Purpose and overview.....	xiii
0.2 Requirements on the business operational view aspects of Open-edi	xv
0.3 Business operational view (BOV), Open-edi and e-commerce, e-business, etc.	xvii
0.4 Use of "Person", "person", and "party" in the context of business transactions and commitment exchange.....	xviii
0.5 Organization and description of the document.....	xix
0.6 Registration aspects of Open-edi scenarios, scenario attributes and scenario components	xix
1 Scope	1
2 Normative references	2
3 Terms and definitions	2
4 Symbols and abbreviated terms	12
5 Characteristics of Open-edi.....	12
5.1 Actions based on following clear, predefined rules	13
5.2 Commitment of the parties involved	13
5.3 Communications among parties are automated	13
5.4 Parties control and maintain their states	13
5.5 Parties act autonomously	14
5.6 Multiple simultaneous transactions can be supported	14
6 Components of a business transaction	14
6.1 Introduction	14
6.1.1 Overview	14
6.1.2 Standard based on rules and guidelines	15
6.1.3 Business transaction: commitment exchange added to information exchange	16
6.1.4 Business transaction: unambiguous identification of entities.....	20
6.1.5 Business transaction model: key components	23
6.1.6 Business transaction model: classes of constraints	23
6.2 Rules governing the Person component	26
6.2.1 Introduction	26
6.2.2 Person, personae, identification and Person signature	26
6.2.3 Person - identity and authentication	31
6.2.4 Person and roles: buyer and seller.....	34
6.2.5 Person and delegation to "agent" and/or "third party"	35
6.2.6 Person and external constraints: the "regulator"	36
6.2.7 Person and external constraints: individual, organization, and public administration	36
6.2.8 Person and external constraints: consumer and vendor.....	40
6.3 Rules governing the process component.....	41
6.3.1 Introduction	41
6.3.2 Planning.....	42
6.3.3 Identification	43
6.3.4 Negotiation	43
6.3.5 Actualization	44
6.3.6 Post-actualization	44
6.4 Rules governing the data component	45
6.4.1 Recorded information	45
6.4.2 Predefined and structured data elements.....	47

6.5	Business requirements on the FSV (Business demands on Open-Edi Support Infrastructure).....	50
6.5.1	Introduction	50
6.5.2	Internal constraints (self-imposed).....	51
6.5.3	External constraints	52
6.5.4	BOV requirements on the FSV for security methods and techniques	53
6.5.5	Liability of repositories	53
6.6	Primitive classification and identification of Open-edi scenarios.....	54
6.6.1	Introduction	54
6.6.2	Classification of Open-edi scenarios.....	54
6.6.2.1	Requirements for classification of Open-edi scenarios.....	54
6.6.2.2	Market type on business boundary.....	55
6.6.2.3	Settlement type in business process.....	55
6.6.2.4	Roles in business transactions: primitive or complex.....	55
6.6.3	Trade models based on three classification factors.....	56
6.6.3.1	Trade models by market type: defined and undefined.....	56
6.6.3.2	Trade models by settlement type: immediate and separate.....	57
6.6.3.3	Trade models by participation type: bilateral and mediated.....	58
6.6.4	Classification and scenario types of Open-edi scenarios.....	58
6.6.4.1	Classification on Open-edi scenarios	58
6.6.4.2	Scenario types	59
6.6.4.2.1	Basic primitive trade scenario: (a)	59
6.6.4.2.2	Basic complex trade scenario: (b).....	60
6.6.4.2.3	Defined primitive trade scenario: (i).....	60
6.6.4.2.4	Defined complex trade scenario: (j)	60
6.6.4.2.5	Primitive agreement scenario: (c)	61
6.6.4.2.6	Defined primitive agreement scenario: (k)	61
6.6.4.2.7	Complex agreement scenario: (g)	61
6.6.4.2.8	Defined complex agreement scenario: (m).....	62
6.6.4.2.9	Separate delivery scenario: (d).....	62
6.6.4.2.10	Separate payment scenario: (e).....	62
6.6.4.2.11	Authentication scenario: (f)	62
6.6.4.2.12	Defined authentication scenario: (l)	63
6.6.4.3	Remarks on scenario classification	63
6.6.4.3.1	Continuous transaction:.....	63
6.6.4.3.2	Services transaction:	63
6.6.4.3.3	Auction transaction:	63
6.6.4.3.4	Bidding transaction:	63
6.6.4.3.5	Credit payment transaction:	63
6.6.4.3.6	Regulatory constraints:	63
7	Guidelines for scoping Open-edi scenarios	64
7.1	Introduction and basic principles	64
7.2	Rules for scoping Open-edi scenarios	65
7.3	Template for specifying scope of an Open-edi scenario.....	67
7.3.1	Introduction to template.....	67
7.3.2	Template	68
8	Rules for specification of Open-edi scenarios and their components	71
8.1	Introduction and basic principles	71
8.2	OES demands on interoperability	74
8.3	Rules for specification of Open-edi scenarios and scenario attributes	75
8.3.1	Open-edi scenario rules	75
8.3.2	Open-edi scenario (OeS) attributes and associated rules.....	75
8.3.2.1	Scenario attribute: OeS identifier	76
8.3.2.2	Scenario attribute: OeS name(s)	76
8.3.2.3	Scenario attribute: OeS purpose	77
8.3.2.4	Scenario attribute: OeS set of roles	77
8.3.2.5	Scenario attribute: OeS set of Information Bundles	77
8.3.2.6	Scenario attribute: OeS set of requirements on Open-edi Parties	77
8.3.2.7	Scenario attribute: OeS set of external constraints on business requirements, i.e., laws and regulations.....	78

8.3.2.8	Scenario attribute: OeS inheritance identifier(s) and cross-references	78
8.3.2.9	Scenario attribute: OeS security service requirements.....	78
8.3.2.10	Scenario attribute: OeS communication - quality of service requirements	79
8.3.2.11	Scenario attribute: OeS role requirements and constraints.....	79
8.3.2.12	Scenario attribute: OeS dependency among roles in a scenario	79
8.3.2.13	Scenario attribute: OeS dependency among Information Bundles in a scenario.....	79
8.3.2.14	Scenario attribute: OeS dependency among Semantic Components of different Information Bundles	79
8.3.2.15	Scenario attribute: OeS demands on Open-edi Parties	79
8.3.2.16	Scenario attribute: OeS demands on Open-edi infrastructure	80
8.4	Rules for specification of Open-edi roles and role attributes.....	80
8.4.1	Rules governing roles	80
8.4.2	Role attributes and associated rules.....	81
8.4.2.1	Role attribute: role identifier (ID).....	82
8.4.2.2	Role attribute: role name(s)	82
8.4.2.3	Role attribute: role purpose	82
8.4.2.4	Role attribute: role business goal(s).....	83
8.4.2.5	Role attribute: role business rules and constraints	83
8.4.2.6	Role attribute: role inheritance identifiers and cross-references	83
8.4.2.7	Role attribute: role external constraints on business requirements	84
8.4.2.8	Role attribute: role security service requirements.....	84
8.4.2.9	Role attribute: role communications and quality of service requirements	85
8.4.2.10	Role attribute: Role demands on Open-edi Support Infrastructure (OeSI).....	85
8.4.3	Role demands on Open-edi Parties	85
8.4.4	Interoperability demands among roles	86
8.4.5	Role states.....	86
8.4.6	Role transitions.....	86
8.4.7	Role events.....	87
8.4.8	Role actions	88
8.4.9	Role internal function.....	88
8.4.10	Role demand on Open-edi Support Infrastructure (OeSI)	88
8.5	Rules for specification of Open-edi Information Bundles (IBs) and IB attributes	89
8.5.1	Rules governing Information Bundles (IBs)	89
8.5.2	Information Bundle (IB) attributes and associated rules	90
8.5.2.1	Information Bundle attribute: IB identifier.....	90
8.5.2.2	Information Bundle attribute: IB name(s)	90
8.5.2.3	Information Bundle attribute: IB purpose.....	91
8.5.2.4	Information Bundle attribute: business rules controlling content of IBs	91
8.5.2.5	Information Bundle attribute: IB external constraints on business requirements governing content or concept(s) of an IB	91
8.5.2.6	Information Bundle attribute: IB contents.....	91
8.5.2.7	Information Bundle attribute: IB security service requirements.....	91
8.5.2.8	Information Bundle attribute: IB recorded information retention – business rules and constraints	92
8.5.2.9	Information Bundle attribute: IB recorded information retention - external constraints on business requirements	92
8.5.2.10	Information Bundle attribute: IB time validity characteristics	92
8.5.3	IB information for interoperability	93
8.5.4	IB demands on Open-edi Support Infrastructure (OeSI)	93
8.5.5	Rules for the specification of Semantic Components and Semantic Component attributes	93
8.5.5.1	Rules governing Semantic Components.....	93
8.5.5.2	Rules governing Semantic Component attributes	95
8.5.5.2.1	Semantic Component attribute: SC identifier	95
8.5.5.2.2	Semantic Component attribute: SC name(s).....	95
8.5.5.2.3	Semantic Component attribute: SC definition	95
8.5.5.2.4	Semantic Component attribute: SC security service requirements	96
8.6	Business requirements on FSV (business demands on Open-edi Support Infrastructure)	96
9	Primitive Open-edi scenario template	97
9.1	Purpose.....	97

9.2	Template structure and content	97
9.2.1	IT-interface needs perspective	98
9.2.2	Human interface needs perspective	98
9.2.3	Consolidated template of attributes of Open-edi scenarios, roles and Information Bundles	98
10	Requirements on Open-edi description techniques	101
10.1	General requirements on Open-edi description techniques	101
10.2	Requirements on OeDTs for roles	102
10.3	Requirements on OeDTs for Information Bundles	103
11	References.....	104
Annex A	(normative) Consolidated list of terms and definitions with cultural adaptability: ISO English and ISO French language equivalency.....	105
A.1	Introduction	105
A.2	ISO English and ISO French	105
A.3	Cultural adaptability and quality control	105
A.4	Organization of Annex A - Consolidated List in Matrix Form	106
A.5	Consolidated List of ISO/IEC 15944-1 Terms and Definitions.....	107
Annex B	(normative) Codes representing presence-type attributes: mandatory, conditionals, optionals, and not applicable	130
Annex C	(informative) Unambiguous identification of entities in (electronic) business transactions.....	133
C.1	Introduction	133
C.2	Key issues	133
C.3	Basic assumptions: Entities, objects and Persons	133
C.4	"Unambiguous"	135
C.5	"Identification"	136
C.6	Identification versus designation (or "identifiers" versus "names").....	140
Annex D	(informative) Existing standards for the unambiguous identification of Persons in business transactions (organizations and individuals) and some common policy and implementation considerations	143
D.1	Introduction	143
D.1.1	Note on compliance with privacy/data protection, consumer protection, etc.	144
D.1.2	Standards referenced in this Annex	144
D.2	Purpose.....	145
D.3	Approach and overview	146
D.4	Existing standards for the unambiguous identification of Persons	146
D.4.1	Introduction	146
D.4.2	Key existing standards.....	147
D.4.2.1	Specific standards already identified.....	147
D.4.2.2	(Global) Unambiguous identification of "organizations" - ISO/IEC 6523	148
D.4.2.2.1	ISO/IEC 6523 and the identification of "roles" in scenarios and scenario components	152
D.4.2.3	(Global) Unambiguous identification of "buyers and sellers" - ISO/IEC 7812	153
D.4.2.4	(Global) Unambiguous identification of individuals - ISO/IEC 7501	154
D.4.3	Conclusions	155
D.5	Some common policy and implementation considerations for the unambiguous identification of Persons as individuals	156
D.5.1	Introduction	156
D.5.2	Anonymity	157
D.5.3	Privacy/data protection	158
D.5.4	What is an "individual" and what are criteria for an "identifiable individual"?	160
D.5.5	Role of a natural person in a business transaction as "individual or organization" (or "organization Person")?	161
D.5.6	Unambiguous identification of individuals - two basic options	162
Annex E	(informative) Business transaction model: Person component	165
E.1	Introduction	165
E.2	Purpose.....	167
E.3	"Person" in a business transaction	168
E.4	Personae, identification and Person signature	170

E.4.1	Personae and identification	170
E.4.2	Person signature	178
E.5	Person - identification and authentication	181
E.6	Person and roles: buyer and seller	185
E.7	Person and delegation of commitment to agent and/or third parties	187
E.7.1	Introduction	187
E.7.2	Agents	188
E.7.3	Third parties	190
E.8	Person and external constraints: regulator	191
E.9	Person and external constraints: individual, organization, and public administration	192
E.9.1	Introduction	192
E.9.2	Individual	195
E.9.3	Organization, organization part and organization Person	196
E.9.4	Organization part	198
E.9.5	Organization Person	198
E.9.6	Public administration	201
E.9.7	Summary overview of the three sub-types of Persons and the three roles	201
E.10	Person and external constraints: consumer and vendor	202
	Annex F (informative) Business transaction model: process component	205
F.1	Introduction	205
F.1.1	Purpose	205
F.1.2	Sources of contents	207
F.2	Process component	208
F.2.1	General rules	208
F.2.2	Planning phase	209
F.2.3	Identification phase	210
F.2.4	Negotiation phase	211
F.2.5	Actualization phase	212
F.2.6	Post-actualization phase	213
F.3	Process component and construction of scenarios and scenario components	213
F.4	Summary of background study supporting the five phases of the process component	214
F.4.1	Initial view of process component	214
F.4.2	Results of analysis of buying and selling models	215
F.4.2.1	Overview	215
F.4.2.2	Conclusions	218
F.4.3	Bibliography	218
F.5	Survey of buying and selling models forming part of background study	219
F.5.1	"Depth selling model"	220
F.5.2	"Stages in making a sale"	221
F.5.3	"The cycle of industrial-buying process"	222
F.5.4	"The dyadic sales process"	222
F.5.5	"Industrial buyer behaviour"	223
F.5.6	"The stages of the corporate industrial-buying process for selected items of capital equipment"	224
	Annex G (informative) Business transaction model: data component	226
G.1	Introduction	226
G.2	Context: Business transaction	227
G.3	Business information to recorded information	228
G.4	Recorded information to electronic data	232
G.5	Predefined and structured data elements	234
G.5.1	Data to data elements	234
G.5.2	Unambiguity in data elements	236
G.5.3	Predefined and structured data elements	236
G.5.4	Granularity	238
G.6	Linking data element to Information Bundle and Semantic Component	239
	Annex H (informative) Effect of classification of scenario constructs	243
H.1	Introduction	243
H.2	Some basic attributes of scenario constructs	243

H.3	Some classification concepts of market	245
H.4	Table H.1 effect of classification on scenario constructs	247
Annex I (informative) Scenario descriptions using the Open-edi scenario template:		
	"Telecommunications Operations Map" example.....	249
I.1	Introduction	249
I.1.1	Purpose.....	249
I.1.2	Formal Description Technique (FDT).....	249
I.1.3	Disclaimer Notice.....	249
I.1.4	Summary Introduction to "Telecommunications Operations Map"	250
I.1.5	Terminology	250
I.2	Open-edi Scenario - identification and classification	250
I.2.1	Scenario Scope Attributes	251
I.2.2	Business Model.....	254
I.2.3	Business Areas	256
I.2.3.1	Service Fulfillment	257
I.2.4	Process Areas	258
I.2.4.1	Order Handling Process Area	258
I.2.5	Business Processes.....	259
I.2.5.1	Create Service Request Process	259
I.2.5.1.1	Create Service Request Use Case Diagram	259
I.2.5.2	Develop Service Work Order Plan Process	260
I.3	Negotiate Reservation Business Process (Open-edi Scenario)	261
I.3.1	Negotiate Reservation Business Scenario UML Diagram	261
I.3.2	Scenario Identification and Definition Attributes Values	262
I.3.2.1	Negotiate Reservation	262
I.3.2.2	Check Time Slot Availability	263
I.3.2.3	Negotiate Time.....	264
I.3.2.4	Request Time Slot Reservation	265
I.3.3	Scenario Component Specification (Business collaboration).....	266
I.3.3.1	Negotiate Reservation Collaboration	266
I.3.3.2	Partners	267
I.3.3.3	Roles.....	268
I.3.3.3.1	Business Collaboration Activity Diagram.....	269
I.3.3.3.2	Business Collaboration Activities	269
I.3.3.3.3	Initial/Terminal States	270
I.3.3.4	Information Bundles	270
I.4	Business Transactions.....	271
I.4.1	Query Available Time Slots Commercial Transaction Definition	271
I.4.1.1	Activity Diagram	271
I.4.1.2	Query Available Time Slots Business Objective	272
I.4.1.2.1	Start State	272
I.4.1.2.2	Initiating Business Activity: Query Available TimeSlots	272
I.4.1.2.3	Requesting Information Bundle: Available Time Slots Query.....	273
I.4.1.2.4	Responding Business Activity: Process Available TimeSlot Query	274
I.4.1.2.5	Responding Information Bundle: Available Time Slots Response.....	275
I.4.1.3	Offer Available Time Slots Commercial Transaction Definition.....	279
I.4.1.3.1	Activity Diagram	279
I.4.1.3.2	Business Objective	279
I.4.1.3.3	Start State	280
I.4.1.3.4	Initiating Business Activity: Offer Available Time Slots	280
I.4.1.3.5	Requesting Information Bundle: Time Slot Offer	280
I.4.1.3.6	Responding Business Activity: Process Time Slot Offer	282
I.4.1.3.7	Responding Information Bundle: Time Slot Offer Response	282
I.4.1.4	Request Time Slot Reservation Commercial Transaction Definition	284
I.4.1.4.1	Activity Diagram	284
I.4.1.5	Business Objective	284
I.4.1.5.1	Start State	284
I.4.1.5.2	Initiating Business Activity: Request TimeSlot Reservation	285
I.4.1.5.3	Requesting Information Bundle: Time Slot Reservation Request	285

I.4.1.5.4	Responding Business Activity: Process Time Slot Reservation	287
I.4.1.5.5	Responding Information Bundle: Time Slot Reservation Confirmation	288
Annex J (informative)	Open-edi and e-commerce: Areas of activities and participation	291
J.1	Introduction	291
J.2	Table of current participants in the area of standardization pertaining to e-Business	291
Bibliography		293

List of FiguresPage

Figure 1	Open-edi environment	xiii
Figure 2	Aspects of ISO/IEC 15944	xiv
Figure 3	Integrated View — Business operational requirements	xvi
Figure 4	Illustration of technical components as end users of information exchange(s) in IT Standards – <u>FSV perspective</u>	17
Figure 5	Illustration of Persons as end users in commitment exchange in business transactions based on existing commercial and legal frameworks – <u>BOV perspective</u>	18
Figure 6	Integrated View — commercial/legal and IT perspectives of Persons as “end users” in an electronic business transaction through technical components – incorporating BOV and FSV perspectives	20
Figure 7	Business Transaction Model — Fundamental components (Graphic Illustration)	23
Figure 8	Business Transaction Model: Classes of constraints	25
Figure 9	Links of a Person to its persona(e) in the context of different business transactions and their governing rules	27
Figure 10	Illustration of links of a Person to persona(e) to identifier(s) issued through identification schemata applicable to the contexts of different business transactions	29
Figure 11	Illustration of relationships of links of a Person to (its) persona(e) to identification schemas and resulting identifiers to associated Person signatures — in the context of different business transactions and governing rules	31
Figure 12	Illustration of range of links between Person and Person identity(ies)	32
Figure 13	Illustration of two basic options for the establishment of a recognized Person identity based on a Person identity for use in a business transaction	33
Figure 14	Illustration of buyer-seller interaction with buyer using an agent	35
Figure 15	Illustration of buyer and seller with a third party	36
Figure 16	Integrated business transaction perspective of Person: Minimum external constraints	37
Figure 17	Illustration of commitment exchange versus information exchange for organization, organization part(s) and organization Person(s)	39
Figure 18	Business Transaction Model: Basic aspects of Person as players and roles - Public administration external constraints	40
Figure 19	Relation of “information”, recorded information” and “medium” in business transactions — Legal, commercial and Open-edi requirements	47
Figure 20	Relation of “recorded information”, “data” and “computer system” in electronic business transactions / Open-edi	48
Figure 21	Relations “data” and “data elements” in electronic business transactions / Open-edi	48
Figure 22	Focus of BOV Open-edi standardization work from data element perspective — Predefined and structured data elements	50
Figure 23	Primitive Trade Model	56
Figure 24	Scenario Classification and Scenario Types	58
Figure 25	Illustration of operation of Open-edi from the point of view of an autonomous organization in terms of the operation of rules, constraints and scenario components	73
Figure D.1	Business Transaction Model - Fundamental components (Graphic Illustration)	144
Figure D.2	Base structure of component parts of an ISO/IEC 6523-based Identifier	149
Figure D.3	Sample of ISO/IEC 6523 allocated ICDs with associated name of coding system and coverage information	151
Figure D.4	Assignment of Major Industry Identifiers (MIIs) under ISO/IEC 7812	154
Figure D.5	Structure of the parts comprising the ISO/IEC 7812 identifier	154
Figure E.1	Business Transaction Model — Fundamental components (Graphic illustration)	166

Figure E.2	UML-based representation of Figure E.1 — Business Transaction Model — Fundamental components	167
Figure E.3	Links of a Person to its persona(e) in the context of different business transactions and their governing rules	171
Figure E.4	UML-based representation of "Figure E.3: Links of a Person to its persona(e) in the context of different business transactions and their governing rules"	171
Figure E.5	Illustration of Links of a Person to persona(e) to identifier(s) issued through identification schemata applicable to the contexts of different business transactions	177
Figure E.6	UML-based representation of "Figure E.5: Illustration of links of a Person to persona(e) to identifier(s) issued through identification schemata applicable to the contexts of different business transactions"	177
Figure E.7	Illustration of relationships of links of a Person to (its) persona(e) to identification schemata and resulting identifiers to associated Person signatures - in the context of different business transactions and governing rules	180
Figure E.8	UML-based representation of "Figure E.7: Illustration of relationships of links of a Person to (its) persona(e) to identification schemata and resulting identifiers to associated Person signatures — in the context of different business transactions and governing rules"	181
Figure E.9	Illustration of range of links between Person and Person identity(ies).....	182
Figure E.10	UML-based representation of "Figure E.9: "Illustration of range of links between Person and Person identity(ies)"	182
Figure E.11	Illustration of two basic options for the establishment of a recognized identity based on a Person identity for use in a business transactions	183
Figure E.12	UML-based representation of "Figure 11: Illustration of two basic options for the establishment of a recognized Person identity based on a Person identity for use in a business transactions.....	184
Figure E.13	Illustration of buyer-seller interaction with buyer using an agent	188
Figure E.14	UML-based representation of "Figure 13: Illustration of buyer-seller interaction with buyer using an agent".....	189
Figure E.15	Illustration of a buyer and seller with a third party	190
Figure E.16	UML-based representation of "Figure 15: Illustration of buyer and seller with a third Party"	191
Figure E.18	UML-based representation of "Figure E.17: Generic legal perspective of "Person""	193
Figure E.17	Generic legal perspective of "Person" (Graphic illustration)	193
Figure E.20	UML-based representation of "Figure E.19: Integrated business transaction perspective of Person: Minimum external constraints"	195
Figure E.19	Integrated business transaction perspective of Person: Minimum external constraints.....	195
Figure E.21	Illustration of commitment exchange versus information exchange for organization, organization part(s) and organization Person(s).	200
Figure E.22	UML-based representation of part of "Figure E.21: Illustration of commitment exchange versus information exchange for organization, organization part(s) and organization Person(s)"	201
Figure E.23	Business Transaction Model: - Basic players and roles public administration constraints.....	202
Figure F.1	Business Transaction Model — Fundamental components (Graphic Illustration).....	206
Figure F.2	UML-based representation of "Figure F.1 - Business Transaction Model — Fundamental components"	206
Figure F.3	Summary table of buying and selling models	216
Figure G.1	Business Transaction Model — Fundamental components (Graphic Illustration).....	226
Figure G.2	UML-based representation of "Figure G.1 — Business Transaction Model — Fundamental components"	227
Figure G.3	Relation of "information, "recorded information" & "medium" in business transactions — Legal, commercial and Open-edi requirements	231
Figure G.4	UML-based representation of Figure G.3 "Relation of "information, "recorded information" & "medium" in business transactions — Legal, commercial and Open-edi requirements" ..	231
Figure G.5	Relations of "recorded information", "data" and "computer system" in electronic business transactions/ Open-edi	233
Figure G.6	UML-based representation of Figure G.5 "Relations of "recorded information", "data" and "computer system" in electronic business transactions/ Open-edi"	233
Figure G.7	Relations "data" and "data elements" in electronic business transactions/Open-edi	234

Figure G.8	UML-based representation of Figure G.7 “Relations “data” and “data elements” in electronic business transactions/Open-edi”	235
Figure G.9	Focus of BOV Open-edi standardization work from data element perspective — Predefined and structured data elements.....	237
Figure H.1	Effect of classification on scenario constructs.....	247
Figure I.1	Telecommunications Operational Map	255
Figure I.2	Telecommunications Operational Map (Business Area Categories)	256
Figure I.3	Process Area (Service Fulfilment)	258
Figure I.4	Sub-set of Order Handling Processes.....	259
Figure I.5	Create Service Request	260
Figure I.6	Service Work Order Request for a Field Labor Provider.....	261
Figure I.7	UML Diagram for Negotiate Reservation Business Scenario	262
Figure I.8	UML diagram for Negotiate Reservation Collaboration	267
Figure I.9	UML diagram of Business Colaboration Activity Diagram	269
Figure I.10	UML Diagram for Query Available Time Slots Commercial Transaction.....	271
Figure I.11	UML Diagram for Requesting Information Bundle: Available Time Slots Query	273
Figure I.12	UML Diagram for Responding Information Bundle: Available Time Slots Response.....	275
Figure I.13	UML Diagram for Other Available Time Slots Commercial Transaction.....	279
Figure I.14	UML Diagram for Requesting Information Bundle: Time Slot Offer.....	281
Figure I.15	UML Diagram for Responding Information Bundle: Time Slot Offer Response	282
Figure I.16	UML Diagram for Request Time Slot Reservation Commercial Transaction	284
Figure I.17	UML Diagram for Requesting Information Bundle: Time Slot Reservation Request	286
Figure I.18	UML Diagram for Responding Information Bundle: Time Slot Reservation Confirmation	288