

ISO/TR 41030:2024-07 (E)

Facility management - Existing performance management in facility management organizations - State of the industry

Contents		Page
Foreword		iv
Introduction		v
1	Scope	1
2	Normative references	1
3	Terms and definitions	1
4	Context	1
4.1	History	1
4.2	Impact of FM on the world	3
4.3	State of the industry	3
4.4	Industry survey	3
5	Challenges	4
6	Opportunities	6
Annex A (informative) State of the industry highlights		8
Bibliography		17