

# ISO/TR 41030:2024-07 (E)

## Facility management - Existing performance management in facility management organizations - State of the industry

---

<b>Contents</b>		<b>Page</b>
Foreword .....		iv
Introduction .....		v
1	<b>Scope .....</b>	<b>1</b>
2	<b>Normative references .....</b>	<b>1</b>
3	<b>Terms and definitions .....</b>	<b>1</b>
4	<b>Context .....</b>	<b>1</b>
4.1	<b>History .....</b>	<b>1</b>
4.2	<b>Impact of FM on the world .....</b>	<b>3</b>
4.3	<b>State of the industry .....</b>	<b>3</b>
4.4	<b>Industry survey .....</b>	<b>3</b>
5	<b>Challenges .....</b>	<b>4</b>
6	<b>Opportunities .....</b>	<b>6</b>
<b>Annex A (informative) State of the industry highlights .....</b>		<b>8</b>
<b>Bibliography .....</b>		<b>17</b>