

DIN EN ISO 41011:2026-03 (E)

Facility management - Vocabulary (ISO 41011:2024)

Contents

Page

Foreword..... iv

Introduction vi

1 Scope 1

2 Normative references 1

3 Terms and definitions 1

 3.1 Terms related to facility management 1

 3.2 Terms related to assets 3

 3.3 Terms related to people 3

 3.4 Terms related to sourcing 5

 3.5 Terms related to process 6

 3.6 Terms related to finance 8

 3.7 Terms related to general business 10

 3.8 Terms related to measurement 13

 3.9 Terms related to technology 14

 3.10 Terms related to sustainability 14

Bibliography 17

Index 18