

ISO 24525:2022-11 (E)

Drinking water, wastewater and stormwater systems and services - Operation and maintenance of on-site domestic wastewater services

Contents		Page
Foreword		v
Introduction		vi
1	Scope	1
2	Normative references	2
3	Terms and definitions	2
4	On-site domestic wastewater systems	2
4.1	General	2
4.2	Description	3
4.3	Components	4
4.4	Types	4
4.4.1	General	4
4.4.2	Basic ODWS	4
4.4.3	Alternative ODWS	5
5	Aspects of preparation and implementation relating to operation and maintenance	6
5.1	General	6
5.2	Design aspects	6
5.3	Manufacturing aspects	6
5.4	Construction and installation aspects	7
5.5	Aspects relating to existing systems	7
6	Operation	7
6.1	General	7
6.2	Operational procedures	8
6.2.1	User interface	8
6.2.2	Collection	8
6.2.3	Removal and transportation	8
6.2.4	Treatment	11
6.3	Responsibility of system owners or users	12
6.3.1	General	12
6.3.2	System operation and maintenance issues	12
6.3.3	Structures, plants and landscaping	12
6.3.4	Vehicle traffic	12
6.3.5	Problematic inputs	12
6.4	Operational plan	14
6.5	Inspection	15
6.5.1	General	15
6.5.2	Compliance inspection	15
6.5.3	Maintenance inspection	15
7	Maintenance	16
7.1	General	16
7.2	User interface	17
7.2.1	Preventive maintenance	17
7.2.2	Reactive maintenance	17
7.3	Collection	18
7.3.1	Preventive maintenance	18
7.3.2	Reactive maintenance	18

7.4	Removal and transportation	18
7.4.1	Preventive maintenance	18
7.4.2	Reactive maintenance	19
7.5	Treatment	19
7.5.1	Preventive maintenance	19
7.5.2	Reactive maintenance	20
7.6	Maintenance plan	22
8	Plans and instructions for collection of wastewater and sludge	22
8.1	Collection practices	22
8.1.1	General	22
8.1.2	Mechanical removal	23
8.1.3	Manual removal	24
8.2	Collection containers	25
8.3	Collection frequency	25
8.3.1	General	25
8.3.2	Tank size	25
8.3.3	Volume of solids being collected	26
9	Plans and instructions for transportation of wastewater and sludge	26
9.1	General	26
9.2	Transport methods and equipment	27
9.2.1	General	27
9.2.2	Manual (non-motorized) transport	28
9.2.3	Mechanised transport	28
10	Plans and instructions for treatment and dispersal or recycling	28
10.1	Receiving facilities and treatment	28
10.2	Safe dispersal or recycling	29
11	Training and information aspects	29
11.1	Training aspects	29
11.1.1	General	29
11.1.2	Core training	29
11.1.3	Design training	30
11.1.4	Construction and installation training	31
11.1.5	Collection training	31
11.1.6	Transportation training	31
11.1.7	Operation and maintenance training	32
11.2	Information aspects necessary for operation and maintenance	32
12	Health and safety	32
12.1	Hazards	32
12.2	Hazard mitigation	33
12.3	Personal hygiene	33
12.4	Safety during construction and installation	34
12.5	Safety during operation and maintenance	34
12.6	Safety during removal and transportation	35
	Annex A (informative) Management models	37
	Annex B (informative) Aspects of preparation and implementation	39
	Annex C (informative) Examples of checklists	44
	Annex D (informative) Examples of appropriate and inappropriate usage	52
	Annex E (informative) Frequently asked questions	53
	Annex F (informative) Pathogen and parasitic concerns	54
	Annex G (informative) Disinfection or removal of microorganisms in treated ODW Seffluent	57
	Bibliography	62