ISO 24527:2020-04 (E)

Service activities relating to drinking water supply, wastewater and stormwater systems - Guidelines on alternative drinking water service provision during a crisis

Cont	tents	Pa	ge	
Forew	ord		.	
Introd	luction		v	
1	Scone		1	
2	-	ative references		
		s and definitions		
3				
4	4.1	oles for alternative drinking water service provision General		
	4.2	Alternative drinking water service approaches 4.2.1 General		
		 4.2.1 General 4.2.2 Using the drinking water distribution network in a non-conventional manner 4.2.3 Not using the drinking water distribution network 	5	
5	Plann	ing for alternative drinking water service provision		
	5.1	General	E	
	5.2	Pre-planning		
		5.2.1 Establishing individual disruption scenarios Pre-planning in accordance with the disruption scenario		
	5.3	5.2.2 Pre-planning in accordance with the disruption scenario	0	
6		mentation of alternative drinking water service provision		
U	6.1	General	5	
	6.2	Non-conventional methods for drinking water distribution network use	9	
		6.2.1 General		
		6.2.2 Distribution of drinking water by erection of standpipes6.2.3 Recharging of isolated drinking water distribution network assets by	9	
		water tankers	C	
		6.2.4 Lowering the pressure at which drinking water is supplied	.10	
	6.3	Methods not using the drinking water distribution network		
		6.3.1 General Temporary point of distribution methods		
		6.3.3 Containerized drinking water		
		6.3.4 Via a fixed water resource		
		6.3.5 Via mobile water tankers or towed bowsers	11	
7	Intern	nal and external communications	11	
	7.1	General	11	
	7.2	Preparing stakeholders in advance of a crisis involving alternative drinking water service provision	15	
		7.2.1 Tailored messaging		
		7.2.2 Preparing users		
		7.2.3 Preparing key stakeholders	12	
	7.3	Alternative drinking water service information during a crisis		
		7.3.1 General How to communicate		
		7.3.3 What to communicate		
8	Alterr	native drinking water service provision for users with special needs	14	
_		ormative) Examples of layouts of, and assets deployment at, temporary points		
11111CA		tribution	16	

Annex B (informative) Containerized drinking water	19
Annex C (informative) Determining drinking water allocations	27
Annex D (informative) The logistics of alternative drinking water service provision	29
Annex E (informative) Modification of standard alternative drinking water service processes to support users with special needs	34
Bibliography	35