

ISO/TS 8000-65:2020 (E)

Data quality — Part 65: Data quality management: Process measurement questionnaire

Contents

	Foreword
	Introduction
1	Scope
2	Normative references
3	Terms and definitions
4	Data quality management
5	Process measurement questionnaire
5.1	Questionnaire overview
5.1.1	Questionnaire structure
5.1.2	Guiding principles for generating questions
5.1.3	Indicators and measurement scale
5.1.4	Questionnaire content
5.2	Data quality planning
5.2.1	Requirements management
5.2.2	Data quality strategy management
5.2.3	Data quality policy/standards/procedures management
5.2.4	Data quality implementation planning
5.3	Data quality control
5.3.1	Provision of data specifications and work instructions
5.3.2	Data processing
5.3.3	Data quality monitoring and control
5.4	Data quality assurance
5.4.1	Review of data quality issues
5.4.2	Provision of measurement criteria
5.4.3	Measurement of data quality and process performance
5.4.4	Evaluation of measurement results
5.5	Data quality improvement
5.5.1	Root cause analysis and solution development
5.5.2	Data cleansing
5.5.3	Process improvement for data nonconformity prevention
5.6	Data-related support
5.6.1	Data architecture management
5.6.2	Data transfer management
5.6.3	Data operations management
5.6.4	Data security management
5.7	Resource provision
5.7.1	Data quality organization management
5.7.2	Human resource management
6	Details of the process measurement questionnaire
6.1	Measurement scale
6.2	Weighting of the questions
6.3	Visualizing the results
7	Conformance
Annex A	(informative) Information object registration

A.1 Document identification

A.2 Data quality process measurement questionnaire identification

Annex B (informative) The collated questions of the process measurement questionnaire

Page count: 33