

# ISO 37176:2024-08 (E)

## Smart community infrastructure - Responsiveness assessment and maturity model

<b>Contents</b>		<b>Page</b>
Foreword.....		iv
Introduction.....		v
<b>1</b> <b>Scope</b> .....		<b>1</b>
<b>2</b> <b>Normative references</b> .....		<b>1</b>
<b>3</b> <b>Terms and definitions</b> .....		<b>1</b>
<b>4</b> <b>Framework</b> .....		<b>2</b>
<b>5</b> <b>Assessment categories</b> .....		<b>3</b>
5.1    General.....		3
5.2    Definition of the assessment categories.....		3
5.3    Performance characteristics.....		6
<b>6</b> <b>Assessment domain</b> .....		<b>6</b>
6.1    Governance infrastructure.....		6
6.1.1    General.....		6
6.1.2    Considerations in maturity model.....		6
6.1.3    Performance characteristics.....		7
6.1.4    Data sources.....		7
6.2    Health infrastructure.....		7
6.2.1    General.....		7
6.2.2    Considerations in maturity model.....		7
6.2.3    Performance characteristics.....		8
6.2.4    Data sources.....		8
6.3    Safety infrastructure.....		8
6.3.1    General.....		8
6.3.2    Considerations in maturity model.....		8
6.3.3    Performance characteristics.....		9
6.3.4    Data sources.....		9
6.4    Transportation infrastructure.....		9
6.4.1    General.....		9
6.4.2    Considerations in maturity model.....		9
6.4.3    Performance characteristics.....		9
6.4.4    Data sources.....		9
6.5    Extended infrastructure.....		9
6.5.1    General.....		9
6.5.2    Considerations in maturity model.....		10
6.5.3    Performance characteristics.....		10
6.5.4    Data sources.....		10
<b>7</b> <b>Maturity level</b> .....		<b>10</b>
7.1    Outline.....		10
7.2    Achievement criteria table.....		10
7.3    Maturity assessment.....		11
7.4    Assessment and improvement.....		12
7.4.1    General.....		12
7.4.2    Assessment.....		12
7.4.3    Improvement.....		12
<b>Annex A (informative) Examples of responsiveness assessment for community infrastructure</b> .....		<b>13</b>
<b>Bibliography</b> .....		<b>16</b>