

# DIN EN ISO 37101:2023-11 (E)

## Sustainable development in communities - Management system for sustainable development - Requirements with guidance for use (ISO 37101:2016)

---

<b>Contents</b>		<b>Page</b>
	<b>European foreword</b> .....	<b>4</b>
	<b>Foreword</b> .....	<b>5</b>
	<b>Introduction</b> .....	<b>6</b>
<b>1</b>	<b>Scope</b> .....	<b>9</b>
<b>2</b>	<b>Normative references</b> .....	<b>9</b>
<b>3</b>	<b>Terms and definitions</b> .....	<b>9</b>
<b>4</b>	<b>Context of the organization</b> .....	<b>15</b>
4.1	Understanding the organization and its context.....	15
4.2	Understanding the needs and expectations of interested parties.....	15
4.3	Determining the scope of the management system for sustainable development in communities.....	15
4.4	Management system for sustainable development in communities.....	16
4.5	Purposes of sustainability.....	16
4.6	Sustainability issues.....	16
4.6.1	General.....	16
4.6.2	Governance, empowerment and engagement.....	17
4.6.3	Education and capacity building.....	18
4.6.4	Innovation, creativity and research.....	18
4.6.5	Health and care in the community.....	18
4.6.6	Culture and community identity.....	19
4.6.7	Living together, interdependence and mutuality.....	19
4.6.8	Economy and sustainable production and consumption.....	20
4.6.9	Living and working environment.....	20
4.6.10	Safety and security.....	21
4.6.11	Community infrastructures.....	21
4.6.12	Mobility.....	22
4.6.13	Biodiversity and ecosystem services.....	22
<b>5</b>	<b>Leadership</b> .....	<b>23</b>
5.1	Leadership and commitment.....	23
5.2	Policy.....	23
5.3	Organizational roles, responsibilities and authorities.....	24
5.4	Responsibility for identification of community sustainability issues.....	24
<b>6</b>	<b>Planning</b> .....	<b>24</b>
6.1	Actions to address risks and opportunities.....	24
6.1.1	General.....	24
6.1.2	Baseline review.....	25
6.1.3	Compliance obligations.....	26
6.1.4	Determining the significance of sustainability issues.....	26
6.1.5	Identifying and engaging interested parties.....	26
6.2	Objectives of sustainable development in communities and planning to achieve them.....	27
6.2.1	General.....	27
6.2.2	Strategy for sustainable development.....	27
<b>7</b>	<b>Support</b> .....	<b>27</b>
7.1	Resources.....	27
7.2	Competence.....	28
7.3	Awareness.....	28
7.4	Communication.....	28

7.5	Documented information.....	28
7.5.1	General.....	28
7.5.2	Creating and updating.....	29
7.5.3	Control of documented information.....	29
<b>8</b>	<b>Operation.....</b>	<b>29</b>
8.1	Operational planning and control.....	29
8.2	Ensuring coherence of strategies, programmes, projects, plans and services.....	30
<b>9</b>	<b>Performance evaluation.....</b>	<b>30</b>
9.1	Monitoring, measurement, analysis and evaluation.....	30
9.2	Internal audit.....	31
9.3	Management review.....	32
<b>10</b>	<b>Improvement.....</b>	<b>32</b>
10.1	Nonconformity and corrective action.....	32
10.2	Continual improvement.....	33
	<b>Annex A (informative) Maturity matrix.....</b>	<b>34</b>
	<b>Annex B (informative) Mapping of issues, indicators and metrics.....</b>	<b>37</b>
	<b>Bibliography.....</b>	<b>39</b>