

ISO/TS 5137:2026-02 (E)

Medical device maintenance management programme for healthcare delivery organizations (HDO)

Contents

Page

Foreword	v
Introduction	vi
1 Scope	1
2 Normative references	1
3 Terms and definitions	1
4 Maintenance management programme	4
4.1 General requirements	4
4.2 Outsourced activities	4
4.3 Documentation requirements	5
4.3.1 General	5
4.3.2 Control of documents	5
4.3.3 Control of records	5
4.3.4 Maintenance management information system (MMIS)	6
4.3.5 Technical library	6
5 Management responsibility	6
5.1 Planning	6
5.1.1 Quality objectives	6
5.1.2 Maintenance management programme planning	7
5.2 Responsibility and authority	7
5.3 Biomedical engineering services representative	7
6 Resource management	7
6.1 Provisions of resources	7
6.2 Human resources	7
6.3 User training	8
6.4 Infrastructure	8
6.5 Contamination control	8
7 Maintenance programme realization	9
7.1 Planning of maintenance service realization	9
7.1.1 General	9
7.1.2 Maintenance intervals	9
7.1.3 Risk management	9
7.1.4 Release for service	10
7.2 Testing, commissioning and acceptance of new reusable medical devices	10
7.2.1 Testing and commissioning and acceptance	10
7.3 Maintenance services	10
7.3.1 General	10
7.3.2 Identification	10
7.4 Maintenance	11
7.4.1 User maintenance	11
7.4.2 Preventive maintenance	11
7.4.3 Routine inspection	12
7.4.4 Unscheduled maintenance or repair	12
7.4.5 Predictive maintenance	13
7.5 Storage	13
7.6 Decommissioning and disposal of medical devices	13
7.7 Spare parts	14

8	Measurement, analysis, and improvement	14
8.1	Measurement of maintenance processes.....	14
8.2	Data analysis.....	14
8.3	Control of nonconforming medical devices.....	14
	8.3.1 General.....	14
	8.3.2 Actions in response to nonconforming product.....	15
8.4	Adverse effects and incident investigation and reporting.....	15
8.5	Alert, safety, field corrective action and recall notices.....	15
8.6	Internal audit.....	15
8.7	Medical device replacement plan.....	16
8.8	Advisory services.....	16
	Bibliography	18