ISO/PAS 23617:2024-05 (E)

Healthcare organization management - Pandemic response (respiratory) - Guidance on medical support for socially vulnerable groups

Contents

Page

Foreword iv

Introduction v

1 Scope 1

2 Normative references 1

3 Termsanddefinitions 1

4 Types and vulnerabilities of socially vulnerable groups 2
4.1 Types of socially vulnerable groups[1] 2
4.2 Vulnerabilities of each type of socially vulnerable groups 2

5 Essential social welfare services and medical support for socially vulnerable groups 3
5.1 Target groups and considerations by vulnerability of socially vulnerable groups 3
5.2 Essential social welfare service support[3] 4
5.2.1 Communication support for groups facing communication difficulties 4
5.2.2 Mobility assistance service support[4] 5
5.2.3 Personal care support[7][8] 5
5.2.4 Infection prevention in community facilities and service support[5] 6
5.3 Essential medical support 7
5.3.1 Setting priorities for essential medical support services 7
5.3.2 Infection prevention and essential medical support 7
5.3.3 Basic preparations for providing essential medical support in an infectious disease disaster[9][10] 8

Annex A (informative) Checklist for vulnerable groups in preparation for respiratory infectious diseases 10

Bibliography 11