DIN EN ISO 16021:2024-08 (E)

Absorbent incontinence products for urine and/or faeces - Basic principles for evaluation of single-use adult products from the perspective of users and caregivers (ISO 16021:2024)

Contents

Page

European foreword ... **3**

Foreword ... **4**

Introduction ... **5**

1 Scope ... **6**

2 Normative references ... **6**

3 Terms and definitions ... **6**

4 Creating the evaluation protocol ... **7**
4.1 Questionnaires ... 7
4.2 Selection of products ... 7
4.3 Selection of users ... 7
4.4 Sample size ... 8
4.5 Evaluation period ... 8
4.6 Product evaluation strategy ... 8

5 Data-gathering tools ... **8**
5.1 Data requirements ... 8
5.2 Demographic data ... 9
5.3 Product evaluation data ... 9
5.3.1 Product evaluation questionnaire ... 9
5.3.2 Product diary ... 10
5.4 Product description data ... 10
5.5 Other documentation ... 10

6 User trial procedure ... **10**
6.1 Pilot studies ... 10
6.2 Preparations ... 10

7 Data collection ... **11**
7.1 Demographic data ... 11
7.2 Product performance data ... 11
7.2.1 Product evaluation questionnaire ... 11
7.2.2 Product change diary ... 11
7.3 User withdrawal ... 11
7.4 Product description data ... 12
7.5 Other documentation ... 12

8 Evaluation report ... **12**

Bibliography ... **16**