

Contents

	Foreword
	Introduction
1	Scope
2	Normative references
3	Terms and definitions
3.1	Terms related to people
3.2	Terms related to organization
3.3	Terms related to activity
3.4	Terms related to process
3.5	Terms related to system
3.6	Terms related to requirement
3.7	Terms related to result
3.8	Terms related to information
3.9	Terms related to management
3.10	Terms related to monitoring, evaluation and review
3.11	Terms related to health and healthcare activity