

ISO 9241-11:1998-03 (E)

Ergonomic requirements for office work with visual display terminals (VDTs) - Part 11: Guidance on usability

Contents		Page
1	Scope	1
2	Normative reference	1
3	Definitions	2
4	Rationale and benefits	2
5	Specifying and measuring the usability of products	3
6	Specification and evaluation of usability during design	6
7	Specifying and measuring a work system in use	7
Annex A: Example of how to specify the context of use		8
Annex B: Examples of usability measures		10
Annex C: Example of a usability requirements specification		14
Annex D: Relationship to other International Standards		19
Annex E: Bibliography		21