

ISO/IEC TS 20071-40:2026-03 (E)

Information technology - User interface component accessibility - Part 40: Augmentative and alternative communication (AAC)

Contents

Page

- Foreword..... iv
- Introduction..... v
- 1 Scope..... 1**
- 2 Normative references..... 1**
- 3 Terms and definitions..... 1**
- 4 Conventions..... 3**
- 5 Introduction to AAC..... 4**
 - 5.1 AAC..... 4
 - 5.2 The range of users of AAC..... 4
 - 5.2.1 Introduction to users and their needs..... 4
 - 5.2.2 Non-verbal users..... 4
 - 5.2.3 Users not served by translators..... 5
 - 5.2.4 Users communicating with non-verbal users and users not served by translators..... 6
 - 5.2.5 All users..... 7
 - 5.2.6 Collected major needs for AAC..... 8
 - 5.3 Implementations..... 9
 - 5.3.1 General..... 9
 - 5.3.2 Text-to-speech systems..... 9
 - 5.3.3 On-Screen keyboards..... 9
 - 5.3.4 Automatic translators..... 10
 - 5.3.5 Communication support boards..... 10
- 6 Basic guidance related to AAC..... 10**
 - 6.1 General..... 10
 - 6.2 Focus..... 11
 - 6.2.1 User needs rather than technologies..... 11
 - 6.2.2 Serving those with communication difficulties..... 11
 - 6.2.3 Serving all ages..... 11
 - 6.2.4 Communicating..... 11
 - 6.2.5 Graphic communications..... 11
 - 6.2.6 Simple interactions..... 11
 - 6.3 Basic functionality..... 11
 - 6.3.1 Clearly distinguishable functionality..... 11
 - 6.3.2 Intuitiveness..... 11
 - 6.3.3 Availability without personalization..... 12
 - 6.3.4 Personalization by users..... 12
 - 6.3.5 Automatic support for different platforms..... 12
 - 6.3.6 Minimal reliance on the Internet..... 12
- 7 Further guidance related to AAC..... 12**
 - 7.1 Design and use of pictograms, photos, and icons in AAC..... 12
 - 7.2 A core set of pictograms for use in AAC..... 12
 - 7.3 The use of various forms (written, auditory, and tactile) of text information in AAC..... 13
 - 7.4 Translating AAC utterances to natural languages..... 13
 - 7.5 Face-to-face AAC messaging..... 13
 - 7.6 Incorporating remote messaging into AAC..... 13
 - 7.7 Accessible narratives using AAC..... 14
 - 7.8 Accessible creation of accessible narratives..... 14
 - 7.9 Other AAC applications..... 14
- Bibliography..... 15**