ISO 25062:2025-01 (E)

Systems and software engineering - Systems and software Quality Requirements and Evaluation (SQuaRE) - Common Industry Format (CIF) for reporting usability evaluations

Contents

Page

Foreword ... **iv**

Introduction ... **v**

1 Scope ... **1**

2 Normative references ... **1**

3 Terms and definitions ... **1**

4 Outcomes and types of usability evaluations ... **5**
4.1 Outcomes of a usability evaluation ... 5
4.2 Types of usability evaluation ... 6
4.3 Assessing conformity of the object of evaluation against specified evaluation criteria ... 6

5 Conformance ... **8**

6 Overview of content elements within an evaluation report ... **9**

7 Description of content elements within an evaluation report ... **9**
7.1 Executive summary ... 9
7.2 Description of the object of evaluation ... 10
7.3 Purpose of the usability evaluation ... 10
7.4 Evaluation methodology ... 11
7.4.1 General ... 11
7.4.2 Type(s) of evaluation used ... 11
7.4.3 Evaluator(s) ... 11
7.4.4 Evaluation participants ... 11
7.4.5 Tasks used for evaluation ... 12
7.4.6 Evaluation environment ... 13
7.4.7 Data collected during the evaluation ... 14
7.4.8 Additional content for conformity assessment (if used) ... 15
7.5 Data analysis and results ... 16
7.5.1 Data analysis ... 16
7.5.2 Reported results ... 17
7.6 Recommendations ... 19
7.7 Conclusions ... 19
7.8 Appendix ... 19
7.8.1 General ... 19
7.8.2 Evaluation protocol ... 19
7.8.3 Sequence of organizational activities for conducting the evaluation ... 20
7.8.4 Independent variables ... 20
7.8.5 Predefined evaluation criteria ... 20
7.8.6 General instructions given to the participants ... 21
7.8.7 Specific instructions on tasks ... 21
7.8.8 Additional content on ethics and intellectual property ... 21

Annex A (informative) **Checklist of content elements for a usability evaluation report** ... **22**

Annex B (informative) **Evaluation report outline** ... **26**

Bibliography ... **29**