

# ISO 25552:2022-02 (E)

## Ageing societies - Framework for dementia-inclusive communities

<b>Contents</b>		<b>Page</b>
Foreword.....		v
Introduction.....		vi
<b>1</b>	<b>Scope.....</b>	<b>1</b>
<b>2</b>	<b>Normative references.....</b>	<b>1</b>
<b>3</b>	<b>Terms and definitions.....</b>	<b>1</b>
<b>4</b>	<b>Development of a dementia-inclusive community.....</b>	<b>6</b>
	4.1 General.....	6
	4.2 Systematic development process.....	6
	4.2.1 General.....	6
	4.2.2 Establish the general process.....	7
	4.3 Process elements of a dementia-inclusive community.....	7
	4.3.1 General.....	7
	4.3.2 Establish basic processes elements.....	7
<b>5</b>	<b>Guiding principles: outcomes and enabling factors.....</b>	<b>8</b>
	5.1 General.....	8
	5.2 Key outcomes for persons with dementia and their carers.....	9
	5.2.1 General.....	9
	5.2.2 The individual right to choose and control.....	9
	5.2.3 Accessibility and seamless integration.....	9
	5.2.4 Protection, safety, and safeguarding.....	10
	5.3 Enabling factors for a dementia-inclusive community.....	10
	5.3.1 General.....	10
	5.3.2 Responses to the life cycle of dementia.....	10
	5.3.3 Promotion of prevention strategies.....	10
	5.3.4 Competence and skills.....	10
	5.3.5 Sustainability.....	11
	5.3.6 Awareness.....	11
	5.3.7 Involvement, participation, and engagement.....	11
	5.3.8 Orientation and safety.....	11
	5.3.9 Consideration of cultural norms.....	11
<b>6</b>	<b>Integrated community: creating a dementia-inclusive network.....</b>	<b>12</b>
	6.1 General.....	12
	6.2 Integration & community network.....	12
	6.2.1 General.....	12
	6.2.2 Develop statement of purpose.....	12
	6.2.3 Empower and support independent living.....	12
	6.2.4 Support family life.....	12
	6.2.5 Strengthen the social network.....	13
	6.2.6 Create an integrated, comprehensive, and phased health and social care network.....	14
	6.2.7 Facilitate the design of workplaces that foster inclusion of persons with dementia.....	14
	6.2.8 Emergency, safety, and protection.....	14
	6.2.9 Prevention of decline associated with dementia.....	16
	6.3 Persons with dementia and the informal care system.....	16
	6.3.1 General.....	16
	6.3.2 Supporting the informal care system.....	16
	6.3.3 Assessment of the carers.....	16

6.3.4	Carer education, training, and coaching.....	16
6.3.5	Self-care of the informal carers .....	17
<b>7</b>	<b>Action areas: community sectors working towards a dementia-inclusive community .....</b>	<b>18</b>
7.1	General.....	18
7.2	Action areas to address .....	19
7.3	Integration between action areas .....	19
7.4	Housing.....	20
7.5	Public space.....	20
7.6	Public transport .....	20
7.7	Businesses, shops, financial institutions, products, and services.....	20
7.8	Infrastructure.....	20
7.9	Leisure, recreation, and social activities .....	20
7.10	Health and social care network.....	21
7.11	Community, voluntary, faith groups and organizations.....	21
7.12	Children, young people, and students.....	21
7.13	Additional community sectors specific to the target community.....	21
<b>Annex A</b>	<b>(informative) Action areas - Possible considerations when implementing requirements.....</b>	<b>22</b>
<b>Annex B</b>	<b>(informative) Possible further considerations.....</b>	<b>26</b>
<b>Annex C</b>	<b>(informative) Stages of dementia and their implications on action areas of the dementia-inclusive community .....</b>	<b>28</b>
<b>Annex D</b>	<b>(informative) Other frameworks available for consideration.....</b>	<b>31</b>
<b>Annex E</b>	<b>(informative) Implementation and progress evaluation checklist.....</b>	<b>32</b>
<b>Bibliography</b>	<b>.....</b>	<b>37</b>