

DIN EN ISO 9241-14:2000-12 (E)

Ergonomic requirements for office work with visual display terminals (VDTs) - Part 14: Menu dialogues (ISO 9241-14:1997); English version of DIN EN ISO 9241-14

Contents	Page
1 Scope -----	6
2 Normative reference -----	7
3 Definitions -----	7
4 Application of ISO 9241-14 -----	10
4.1 Appropriateness of menu dialogues -----	10
4.2 Applying the recommendations -----	11
4.3 Evaluation of products -----	11
5 Menu structure -----	11
5.1 Structuring into levels and menus (overall structure) -----	11
5.2 Grouping options within a menu -----	12
5.3 Sequencing of options within groups -----	13
6 Menu navigation -----	14
6.1 Navigational cues -----	14
6.2 Rapid navigation -----	15
7 Option selection and execution -----	16
7.1 Selection methods -----	16
7.2 Alphanumeric keyboard -----	18
7.3 Function keys -----	20
7.4 Cursor key selection -----	20
7.5 Pointing -----	21

7.6 Voice-----	22
8 Menu presentation -----	23
8.1 Option accessibility and discrimination -----	23
8.2 Placement-----	25
8.3 Text option structure and syntax-----	28
8.4 Graphic option structure and syntax-----	30
8.5 Auditory option structure and syntax -----	30
Annex A (informative) Sample procedure for assessing applicability and adherence-----	32
Annex B (informative) Examples of applying ISO 9241-14 -----	51
Annex C (informative) Bibliography -----	53