## ISO/IEC 30071-1:2019 (E)

Information technology — Development of user interface accessibility — Part 1: Code of practice for creating accessible ICT products and services

## **Contents**

**8.A** 

Usability

		Foreword
		Introduction
1		Scope
2		Normative references
3		Terms and definitions
	3.1 3.2 3.3	Accessibility and related definitions Users and systems related definitions Definitions relating to developing accessibility
4		Conformity
5		Introduction to ICT accessibility within an organization
6		Responsibilities and documentation for embedding accessibility of ICT systems within ar organization
	6.1 6.2 6.3 6.4	Taking responsibility and setting policy Contents of an organizational ICT accessibility policy Organizational ICT accessibility goals Accessibility considerations in the organization's ICT policies
7		Embedding ICT accessibility within the system development life cycle
	7.1 7.2 7.3 7.4 7.5 7.6	Taking accessibility into account throughout ICT system development Making justifiable decisions on accessibility Assuring accessibility throughout the system life cycle Creating accessibility logs and statements for each ICT system Contents of an ICT system accessibility log Contents of an ICT system accessibility statement
8		Activities in ICT system development or procurement
	8.1 8.2 8.2.3 8.2.3 8.2.4 8.2.6 8.2.6 8.2.6	Activity 2: Specify user goals and tasks Activity 3: Specify user accessibility needs Activity 4: Specify accessibility requirements Activity 5: Specify accessibility design approach Activity 6: Ensure accessibility requirements are met Activity 7: Ensure communication about accessibility
Anne		(informative) Applying the accessibility goals of ISO/IEC Guide 71:2014
	A.1 A.2 A.3 A.4 A.5 A.6	Suitability for the widest range of users Conformity with user expectations Support for individualization Approachability Perceivability Understandability
	A.7	Controllability

A.9	Error tolerance
A.10	=1
A.11	Compatibility with other systems
Annex B	(informative) Application of Clause 8
B.1	General
B.2	Further information on activities in subclause 8.2
B.2.	, , , , , , , , , , , , , , , , , , ,
B.2.	- · · · · · · · · · · · · · · · · · · ·
B.2.	
B.2.	· · · · · · · · · · · · · · · · · · ·
B.2.	, , , , , , , , , , , , , , , , , , ,
B.2.	
B.2.	· · · · · · · · · · · · · · · · · · ·
B.2.	8 Further information for Activity 8: Ensure integration of accessibility in system updates
Annex C	(informative) Sources of ICT accessibility guidelines
C.1	User accessibility needs
C.2	Accessibility guidance for software, content and hardware
C.3	Accessibility guidance for development tools
C.4	Accessibility guidance supporting diverse platforms and assistive technologies
C.5	Personalization guidelines for individualized ICT system adaptability
C.6	Accessibility guidelines for diverse systems and devices utilizing ICT
Annex D	(informative) Accessibility testing methods
D.1	Manual conformity testing
D.2	Assistive technologies and platform accessibility settings testing
D.3	Cognitive walkthroughs
D.4	User testing with diverse users
D.5	Automated conformity testing
Annex E	(informative) Drivers of accessibility
Annex F	(informative) Checklists for ISO/IEC 30071-1

Page count: 50