

DIN EN ISO 13407:2000-11 (E)

Human-centred design processes for interactive systems (ISO 13407:1999); English version of DIN EN ISO 13407

Contents	Page
1 Scope	5
2 Terms and definitions	5
3 Structure of this International Standard.....	6
4 Rationale for adopting a human-centred design process	6
5 Principles of human-centred design.....	7
5.1 General.....	7
5.2 The active involvement of users and a clear understanding of user and task requirements.....	7
5.3 An appropriate allocation of function between users and technology.....	7
5.4 Iteration of design solutions.....	7
5.5 Multi-disciplinary design.....	8
6 Planning the human-centred design process.....	8
7 Human-centred design activities	9
7.1 General.....	9
7.2 Understand and specify the context of use	10
7.3 Specify the user and organizational requirements	11
7.4 Produce design solutions.....	12
7.5 Evaluate designs against requirements	13
8 Conformance.....	16
Annex A (informative) Guidance on other relevant standards	17
Annex B (informative) Example of a structure of a usability evaluation report.....	21
Annex C (informative) Sample procedure for demonstrating conformance to this International Standard	24
Bibliography	29