DIN EN ISO 13407:2000-11 (E)

Human-centred design processes for interactive systems (ISO 13407:1999); English version of DIN EN ISO 13407

Contents

Page

1 Scope 5

2 Terms and definitions 5

3 Structure of this International Standard 6

4 Rationale for adopting a human-centred design process 6

5 Principles of human-centred design 7

5.1 General 7

5.2 The active involvement of users and a clear understanding of user and task requirements 7

5.3 An appropriate allocation of function between users and technology 7

5.4 Iteration of design solutions 7

5.5 Multi-disciplinary design 8

6 Planning the human-centred design process 8

7 Human-centred design activities 9

7.1 General 9

7.2 Understand and specify the context of use 10

7.3 Specify the user and organizational requirements 11

7.4 Produce design solutions 12

7.5 Evaluate designs against requirements 13

8 Conformance 16

Annex A (informative) Guidance on other relevant standards 17

Annex B (informative) Example of a structure of a usability evaluation report 21

Annex C (informative) Sample procedure for demonstrating conformance to this International Standard 24

Bibliography 29