DIN EN ISO 11064-5:2008-10 (E)

Ergonomic design of control centres - Part 5: Displays and controls (ISO 11064-5:2008)

Contents

Page

Foreword 4

Introduction 5

1 Scope 7

2 Normative references 7

3 Terms and definitions 7

4 Principles 12

5 Process for display and control specification 21
5.1 Design process 21
5.2 Design team and competencies 21
5.3 Evaluation 21
5.4 Iteration 22
5.5 Design process steps 22

6 Alarms -- High-level requirements and recommendations 23
6.1 General 24
6.2 Structuring 24
6.3 Presentation 25
6.4 Interaction and handling requirements 26
6.5 Documentation 26

Annex A (informative) Guidelines 28

A.1 Overview 28
A.2 Guidance on presentation of information 28
A.2.1 General 28
A.2.2 Defining network boundaries 30
A.2.3 Determining types and numbers of pages 30
A.2.4 Developing formats 32
A.2.5 Design elements 35
A.2.6 Display devices 36
A.3 Guidance on "user-interface interaction" 36
A.3.1 General 36
A.3.2 Network management 37
A.3.3 Page management 38
A.3.4 Selecting dialogue types 38
A.3.5 System response times 39
A.4 Selecting control devices 40
A.4.1 General 40
A.4.2 List of features to be controlled 41
A.4.3 Selection of control type 41
A.4.4 Coding of controls 41
A.5 "Soft" controls, overview displays, communications systems and CCTV 41
A.5.1 Soft controls 41
A.5.2 Overview displays 42
A.5.3 Communications systems 45

A.5.4 CCTV (closed-circuit TV) systems and presentation of pictorial images 46
A.6 Guidance on alarm systems 47
A.6.1 General 47
A.6.2 Scope and objectives 48
A.6.3 Alarm management process and procedures 49
A.6.4 How to prioritize 49
A.6.5 Management of change (MoC) 50
A.6.6 Roles and responsibilities 50
A.6.7 Alarm system performance metrics and targets 51
A.6.8 Monitoring and continuous improvement 52

Bibliography 53