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Provision of services - Part 2: Services contracts - Guidance for the design, content and structure of contracts

Contents		Page
European foreword		3
Introduction		4
1	Scope	5
2	Normative references	5
3	Terms and definitions	5
4	Purpose of a service contract	6
5	Service contract structures	6
6	Content of a service contract	7
6.1	General	7
6.2	Who is entering into the service contract?	7
6.3	What are the services - how are they specified, ordered and what are the service performance targets?	8
6.4	How are charges calculated and paid?	13
6.5	What legal system governs the service contract?	16
6.6	How will the contracting parties deal with disputes?	16
6.7	What is the exposure?	17
6.8	What intellectual property rights are there in, and to, the service outputs?	18
6.9	When does the agreement commence, how is it terminated and what are the consequences of termination?	19
6.10	What considerations relate to information/data?	20
6.11	Making changes to the agreement and the contracting parties' relationship	21
6.12	What other terms need to be considered?	22
Annex A (informative) Service scope and description		25
Annex B (informative) Pricing models		28
Annex C (informative) Exit management		30
Bibliography		33