

ISO/TS 30423:2021 (E)

Human resource management — Compliance and ethics metrics cluster

Contents

	Foreword
	Introduction
1	Scope
2	Normative references
3	Terms and definitions
4	Number and type of grievances filed
4.1	General
4.2	Purpose
4.3	Formula
4.4	How to use
5	Number and type of concluded disciplinary actions filed
5.1	General
5.2	Purpose
5.3	Formula
5.4	How to use
6	Percentage of employees who have completed training on compliance and ethics
6.1	General
6.2	Purpose
6.3	Formula
6.4	How to use
7	Disputes referred to external parties
7.1	General
7.2	Purpose
7.3	Formula
7.4	How to use
8	Number, type and source of external (including audit) findings and actions arising from these
8.1	General
8.2	Purpose
8.3	Formula
8.4	How to use
9	Intended users
10	Contextual factors
11	Predictive factors

Page count: 14