ISO 56002:2019 (E)

Innovation management — Innovation management system — Guidance

Contents

	For	eword		
	0	Introduction		
1	Sco	Scope		
2	Nor	Normative references		
_				
3	Terms and definitions			
4	Cor	ntext of the organization		
	4.1	Understanding the organization and its context		
	4.1.1	General		
	4.1.2	External issues		
	4.1.3	Internal issues		
	4.2	Understanding the needs and expectations of interested parties		
	4.3	Determining the scope of the innovation management system		
	4.4	Establishing the innovation management system		
	4.4.1	General		
	4.4.2	Culture		
	4.4.3	Collaboration		
5	Leadership			
	5.1	Leadership and commitment		
	5.1.1	General		
	5.1.2	Focus on value realization		
	5.1.3	Innovation vision		
	5.1.4	Innovation strategy		
	5.2	Innovation policy		
	5.2.1	Establishing the innovation policy		
	5.2.2	Communicating the innovation policy		
	5.3	Organizational roles, responsibilities, and authorities		
6	Planning			
	6.1	Actions to address opportunities and risks		
	6.2	Innovation objectives and planning to achieve them		
	6.2.1	Innovation objectives		
	6.2.2	Planning to achieve objectives		
	6.3	Organizational structures		
	6.4	Innovation portfolios		
7	Support			
	7.1	Resources		
	7.1.1	General		
	7.1.2	People		
	7.1.3	Time		
	7.1.4	Knowledge		
	7.1.5	Finance		
	7.1.6	Infrastructure		
	7.2	Competence		
	7.3	Awareness		
	7.4	Communication		
	7.5	Documented information		
	7.5.1	General		

	7.5.2	Creating and updating
	7.5.3	Control of documented information
	7.6	Tools and methods
	7.7	Strategic intelligence management
	7.8	Intellectual property management
8	Operation	
	8.1	Operational planning and control
	8.2	Innovation initiatives
	8.3	Innovation processes
	8.3.1	General
	8.3.2	Identify opportunities
	8.3.3	Create concepts
	8.3.4	Validate concepts
	8.3.5	Develop solutions
	8.3.6	Deploy solutions
9	Performance evaluation	
	9.1	Monitoring, measurement, analysis, and evaluation
	9.1.1	General
	9.1.2	Analysis and evaluation
	9.2	Internal audit
	9.3	Management review
	9.3.1	General
	9.3.2	Management review inputs
	9.3.3	Management review outputs
10	Improvement	
	10.1	General
	10.2	Deviation, nonconformity, and corrective action
	10.3	Continual improvement

Page count: 26