DIN EN 16844:2018-08 (E)

Aesthetic medicine services - Non-surgical medical treatments (includes Amendment :2018)

Contents

Page

European foreword 4

Introduction 5

1 Scope 6

2 Terms and definitions 6

3 Competencies 8
3.1 General 8
3.2 Training 8
3.3 Continuous professional development (CPD) and continuous medical education (CME) 9

4 Management and communication with patients 9
4.1 Office staff/Booking arrangements 9
4.2 Patient consultation and assessment 10
4.3 Consent 11
4.4 Documentation 12
4.5 Post-treatment follow up and patient satisfaction 13
4.6 Advertising 13
4.7 Medical tourism and travelling long distance for treatment 14
4.8 Medical indemnity and insurance 14
4.9 Fees 15
4.10 Arrangements for out of hours and emergency cover 15
4.11 Complaints 15
4.12 Confidentiality 15
4.13 Safe timing of treatments 16
4.14 Registration 16

5 Facilities 16
5.1 Evaluation of compliance and risk management 16
5.2 Personnel 16
5.3 Documentation of medical records 17
5.4 Facility 17
5.5 Administrative and waiting area 17
5.6 General requirements and recommendations for treatment rooms and procedure rooms 17
5.7 Patient safety and security 18
5.8 Hygiene standards for treatment rooms and procedure rooms 19
5.9 Medicines Management 20
5.10 Treatment room (TR) 21
5.11 Procedure room (PR) 21

6 Treatments 22
6.1 General 22
6.2 Aesthetic medical treatment categories 22
6.3 Identifying factors 23
6.3.1 General 23
6.3.2 Practitioner 23
6.3.3 Facility 23
6.3.4 Anaesthesia level 24

DIN EN 16844:2018-08 EN 16844:2017+A1:2018 (E) 6.3.5 Risk level of treatment 24
6.3.6 Patient physical status and age 24
6.3.7 Mental status and patient expectations 25
6.4 Treatment identification 25
6.5 Cooling off period 25
6.6 Aesthetic medical treatments 25

Annex A (normative) Code of Ethics for marketing and advertising 28

Annex B (informative) A-deviations 30

Bibliography 46