

# DIN EN 17226:2020-01 (E)

## Beauty Salon Services - Requirements and recommendations for the provision of service

---

<b>Contents</b>		<b>Page</b>
European foreword .....		4
Introduction .....		5
1	Scope .....	6
2	Normative references .....	6
3	Terms and definitions .....	6
4	Competence and qualifications .....	8
4.1	General .....	8
4.2	Continuing professional development (CPD) and professional training .....	9
5	Beauty salon services .....	9
5.1	General .....	9
5.2	Treatment risk assessments .....	9
5.2.1	General .....	9
5.2.2	Insurance .....	10
5.3	Professional ethics in dealing with clients .....	10
6	Beauty salon .....	10
6.1	General .....	10
6.2	Appointment of responsible person .....	10
6.3	General set-up requirements .....	10
6.4	Reception area .....	11
6.5	Establishment of the treatment area .....	11
6.6	Salon maintenance and hygiene .....	12
6.7	Hygiene for equipment, materials and instruments used in the delivery of the service .....	12
6.8	Personal hygiene of beauty therapists .....	13
6.9	Scheduling and appointment management .....	13
6.10	Client visit .....	14
6.10.1	General .....	14
6.10.2	Client consultation .....	14
6.10.3	Pre-treatment testing .....	15
6.10.4	Client referral and recommendations for other possible treatments .....	15
6.11	Delivery of treatment .....	16
6.11.1	Hygiene and safety .....	16
6.11.2	Client privacy and security of client's property .....	17
6.12	Post treatment procedure .....	17
6.13	Client satisfaction .....	17
6.14	Complaints .....	18
7	Beauty salon service management .....	18
7.1	General .....	18
7.2	Maintenance, inspection and use of the salon, instruments and equipment .....	18
7.2.1	Salon and equipment maintenance and safety .....	18
7.2.2	Handling and use of electrical equipment used in the provision of beauty salon services .....	18
7.2.3	Electrical equipment and mains inspection .....	18
7.2.4	Stock control management .....	19
7.3	Handling of chemicals and hazardous substances .....	19

<b>8</b>	<b>Review and improvement of service .....</b>	<b>20</b>
<b>8.1</b>	<b>General .....</b>	<b>20</b>
<b>8.2</b>	<b>Review of service .....</b>	<b>20</b>
<b>8.3</b>	<b>Performance and staff appraisals .....</b>	<b>20</b>
<b>8.4</b>	<b>Planning for improvements .....</b>	<b>21</b>
<b>8.5</b>	<b>Maintenance of records .....</b>	<b>21</b>
<b>Annex A (informative) Examples of beauty salon service treatments .....</b>		<b>22</b>
<b>Annex B (informative) Template for risk assessment - Beauty salon services .....</b>		<b>23</b>
<b>Annex C (informative) Example of consent form .....</b>		<b>24</b>
<b>Annex D (informative) Example client consultation form .....</b>		<b>25</b>
<b>Annex E (informative) A-deviations .....</b>		<b>26</b>
<b>Bibliography .....</b>		<b>30</b>