ISO 13687-3:2017-07 (E)

Tourism and related services - Yacht harbours - Part 3: Minimum requirements for high service level harbours

Contents

Page

Foreword v

Introduction vi

1 Scope 1

2 Normative references 1

3 Termsanddefinitions 1

4 General requirements 1
4.1 Legal and other requirements 1
4.2 Office 2
4.3 Staff 2
4.3.1 General requirements 2
4.3.2 Structure of staff duties and responsibilities 2
4.3.3 Corporate identity 2
4.4 Administration 2
4.5 Insurance 2

5 Environmental requirements 2
5.1 Waste control 2
5.1.1 General 2
5.1.2 Collection and disposal of waste oil and fuel 3
5.2 Oil and fuel spill 3
5.3 Black water, bilge water, grey water, and hazardous substances 3
5.4 Environmental code of conduct 3

6 Safety requirements 3
6.1 First aid kit 3
6.2 Fire fighting 3
6.3 Lifesaving equipment 3
6.4 Illumination 3
6.5 Emergency action plan 3
6.6 Drills 3

7 Signage 4
7.1 General 4
7.2 Graphical symbols 4
7.3 Information point 4
7.4 Entrances 4

8 Services 4
8.1 Fresh water 4
8.2 Toilets 4
8.3 Showers 5
8.4 Electricity 5
8.5 Activities and attractions 5
8.6 Vehicle parking 5
8.7 Food and beverage 5
8.8 Trolleys 5

8.9 Chandler and craft equipment 6
8.10 Lift or slip facilities 6
8.11 Repair and maintenance 6
8.12 Wifi access 6
8.13 Auxiliary craft 6
8.14 Laundry services 6
8.15 Fuelling 6
8.16 Concierge services 6
8.17 Transportation services for persons 6
8.18 Extra means for embarking and disembarking 6

9 Maintenance and cleaning 7
9.1 General 7
9.2 Maintenance and cleaning programme 7
9.3 Tests and inspections 7

10 Security 7