

DIN EN ISO 17573-1:2020-03 (E)

Electronic fee collection - System architecture for vehicle-related tolling - Part 1: Reference model (ISO 17573-1:2019); English version EN ISO 17573-1:2019

Contents

Page

Foreword	v	
Introduction	vi	
1	Scope	1
2	Normative references	1
3	Terms and definitions	2
4	Symbols and abbreviated terms	4
4.1	Symbols.....	4
4.2	Abbreviated terms.....	4
5	The EFC community: roles and objectives	5
5.1	General.....	5
5.2	Other ITS systems and services.....	6
5.3	Sensors, vehicle system and common equipment.....	6
5.4	Infrastructure sourced data.....	6
5.5	Financial/Commercial systems.....	6
5.6	Telecommunication systems.....	7
5.7	Jurisdiction/Authorities.....	7
5.8	Standardisation bodies.....	7
5.9	Common service rights provider.....	7
6	Roles internal to the EFC domain	8
6.1	General.....	8
6.2	EFC domain roles.....	8
6.3	Interoperability manager.....	8
6.3.1	Short description.....	8
6.3.2	Responsibilities.....	9
6.4	Toll service provider.....	9
6.4.1	Short description.....	9
6.4.2	Responsibilities.....	9
6.5	User of the service.....	10
6.5.1	Short description.....	10
6.5.2	Responsibilities.....	10
6.6	Toll charger role.....	11
6.6.1	Short description.....	11
6.6.2	Responsibilities.....	11
6.7	EFC functional roles and responsibilities.....	12
7	Services	13
7.1	Overview.....	13
7.2	Sub-services involving toll charger, toll service provider and interoperability manager roles.....	14
7.2.1	Adding or deleting a new toll charger.....	14
7.2.2	Adding or deleting a new toll service provider.....	16
7.2.3	Adding or modifying a toll regime.....	17
7.2.4	Defining rules.....	18
7.2.5	Monitoring operations.....	19
7.2.6	Handling disputes.....	20
7.3	Sub-services involving the toll service provider and user.....	21
7.3.1	Providing EFC contract.....	22
7.3.2	Providing customer care.....	24
7.3.3	User billing.....	25

7.4	Sub-services involving the toll charger and toll service provider	26
7.4.1	Collecting transit information in short-range communication systems.....	26
7.4.2	Collecting charging information (autonomous systems)	27
7.4.3	Collecting transit information (not OBE-based systems).....	28
7.4.4	Providing payment information.....	28
7.4.5	Detecting Exceptions.....	30
7.4.6	Trust objects exchange.....	30
7.4.7	Handling exceptions.....	31
7.4.8	Providing local information.....	32
Annex A	(informative) Mapping EFC architecture to the C-ITS architecture	34
Annex B	(informative) Information schemata and basic information types.....	37
Annex C	(informative) Enterprise objects within roles.....	43
Bibliography	48