

DIN EN ISO 17573-1:2020-03 (E)

Electronic fee collection - System architecture for vehicle-related tolling - Part 1: Reference model (ISO 17573-1:2019); English version EN ISO 17573-1:2019

Contents

Page

Foreword	v
Introduction	vi
1 Scope	1
2 Normative references	1
3 Terms and definitions	2
4 Symbols and abbreviated terms	4
4.1 Symbols	4
4.2 Abbreviated terms	4
5 The EFC community: roles and objectives	5
5.1 General	5
5.2 Other ITS systems and services	6
5.3 Sensors, vehicle system and common equipment	6
5.4 Infrastructure sourced data	6
5.5 Financial/Commercial systems	6
5.6 Telecommunication systems	7
5.7 Jurisdiction/Authorities	7
5.8 Standardisation bodies	7
5.9 Common service rights provider	7
6 Roles internal to the EFC domain	8
6.1 General	8
6.2 EFC domain roles	8
6.3 Interoperability manager	8
6.3.1 Short description	8
6.3.2 Responsibilities	9
6.4 Toll service provider	9
6.4.1 Short description	9
6.4.2 Responsibilities	9
6.5 User of the service	10
6.5.1 Short description	10
6.5.2 Responsibilities	10
6.6 Toll charger role	11
6.6.1 Short description	11
6.6.2 Responsibilities	11
6.7 EFC functional roles and responsibilities	12
7 Services	13
7.1 Overview	13
7.2 Sub-services involving toll charger, toll service provider and interoperability manager roles	14
7.2.1 Adding or deleting a new toll charger	14
7.2.2 Adding or deleting a new toll service provider	16
7.2.3 Adding or modifying a toll regime	17
7.2.4 Defining rules	18
7.2.5 Monitoring operations	19
7.2.6 Handling disputes	20
7.3 Sub-services involving the toll service provider and user	21
7.3.1 Providing EFC contract	22
7.3.2 Providing customer care	24
7.3.3 User billing	25

7.4	Sub-services involving the toll charger and toll service provider	26
7.4.1	Collecting transit information in short-range communication systems.....	26
7.4.2	Collecting charging information (autonomous systems)	27
7.4.3	Collecting transit information (not OBE-based systems).....	28
7.4.4	Providing payment information.....	28
7.4.5	Detecting Exceptions.....	30
7.4.6	Trust objects exchange.....	30
7.4.7	Handling exceptions.....	31
7.4.8	Providing local information.....	32
Annex A	(informative) Mapping EFC architecture to the C-ITS architecture	34
Annex B	(informative) Information schemata and basic information types.....	37
Annex C	(informative) Enterprise objects within roles.....	43
Bibliography	48