DIN EN ISO 17573-1:2020-03 (E)

Electronic fee collection - System architecture for vehicle-related tolling - Part 1: Reference model (ISO 17573-1:2019); English version EN ISO 17573-1:2019

Contents

Page

Foreword ..... **v**

Introduction ..... **vi**

1 Scope **1**

2 Normative references **1**

3 Terms and definitions **2**

4 Symbols and abbreviated terms **4**
4.1 Symbols 4
4.2 Abbreviated terms 4

5 The EFC community: roles and objectives **5**
5.1 General 5
5.2 Other ITS systems and services 6
5.3 Sensors, vehicle system and common equipment 6
5.4 Infrastructure sourced data 6
5.5 Financial/Commercial systems 6
5.6 Telecommunication systems 7
5.7 Jurisdiction/Authorities 7
5.8 Standardisation bodies 7
5.9 Common service rights provider 7

6 Roles internal to the EFC domain **8**
6.1 General 8
6.2 EFC domain roles 8
6.3 Interoperability manager 8
6.3.1 Short description 8
6.3.2 Responsibilities 9
6.4 Toll service provider 9
6.4.1 Short description 9
6.4.2 Responsibilities 9
6.5 User of the service 10
6.5.1 Short description 10
6.5.2 Responsibilities 10
6.6 Toll charger role 11
6.6.1 Short description 11
6.6.2 Responsibilities 11
6.7 EFC functional roles and responsibilities 12

7 Services **13**
7.1 Overview 13
7.2 Sub-services involving toll charger, toll service provider and interoperability manager roles 14
7.2.1 Adding or deleting a new toll charger 14
7.2.2 Adding or deleting a new toll service provider 16
7.2.3 Adding or modifying a toll regime 17
7.2.4 Defining rules 18
7.2.5 Monitoring operations 19
7.2.6 Handling disputes 20
7.3 Sub-services involving the toll service provider and user 21
7.3.1 Providing EFC contract 22
7.3.2 Providing customer care 24
7.3.3 User billing 25

7.4 Sub-services involving the toll charger and toll service provider 26
7.4.1 Collecting transit information in short-range communication systems 26
7.4.2 Collecting charging information (autonomous systems) 27
7.4.3 Collecting transit information (not OBE-based systems) 28
7.4.4 Providing payment information 28
7.4.5 Detecting Exceptions 30
7.4.6 Trust objects exchange 30
7.4.7 Handling exceptions 31
7.4.8 Providing local information 32
Annex A (informative) **Mapping EFC architecture to the C-ITS architecture** **34**
Annex B (informative) **Information schemata and basic information types** **37**
Annex C (informative) **Enterprise objects within roles** **43**
Bibliography **48**