

# ISO 39001:2012-10 (E)

## Road traffic safety (RTS) management systems - Requirements with guidance for use

---

<b>Contents</b>		<b>Page</b>
Foreword .....		iv
Introduction .....		v
<b>1</b>	<b>Scope .....</b>	<b>1</b>
<b>2</b>	<b>Normative references .....</b>	<b>1</b>
<b>3</b>	<b>Terms and definitions .....</b>	<b>2</b>
<b>4</b>	<b>Context of the organization .....</b>	<b>7</b>
4.1	Understanding of the organization and its context .....	7
4.2	Understanding the needs and expectations of interested parties .....	7
4.3	Determining the scope of the RTS management system .....	7
4.4	RTS management system .....	8
<b>5</b>	<b>Leadership .....</b>	<b>8</b>
5.1	Leadership and commitment .....	8
5.2	Policy .....	9
5.3	Organizational roles, responsibilities and authorities .....	9
<b>6</b>	<b>Planning .....</b>	<b>9</b>
6.1	General .....	9
6.2	Actions to address risks and opportunities .....	9
6.3	RTS performance factors .....	10
6.4	RTS objectives and planning to achieve them .....	11
<b>7</b>	<b>Support .....</b>	<b>12</b>
7.1	Coordination .....	12
7.2	Resources .....	12
7.3	Competence .....	12
7.4	Awareness .....	12
7.5	Communication .....	12
7.6	Documented information .....	13
7.6.1	General .....	13
7.6.2	Creating and updating .....	13
7.6.3	Control of documented Information .....	13
<b>8</b>	<b>Operation .....</b>	<b>14</b>
8.1	Operational planning and control .....	14
8.2	Emergency preparedness and response .....	14
<b>9</b>	<b>Performance evaluation .....</b>	<b>14</b>
9.1	Monitoring, measurement, analysis and evaluation .....	14
9.2	Road traffic crash and other road traffic incident investigation .....	15
9.3	Internal audit .....	15
9.4	Management review .....	15
<b>10</b>	<b>Improvement .....</b>	<b>16</b>
10.1	Nonconformity and corrective action .....	16
10.2	Continual improvement .....	17

<b>Annex A (informative) Guidance on the use of this International Standard .....</b>	<b>18</b>
<b>Annex B (informative) International work relating to road traffic safety management frameworks ....</b>	<b>29</b>
<b>ISO 14001:2004 .....</b>	<b>33</b>
<b>Bibliography .....</b>	<b>37</b>