

IEC 62264-1:2013-05 (E/F)

Enterprise-control system integration - Part 1: Models and terminology

Intégration des systèmes entreprise-contrôle - Partie 1: Modèles et terminologie

CONTENTS

| | |
|---|----|
| FOREWORD..... | 5 |
| INTRODUCTION..... | 7 |
| 1 Scope..... | 9 |
| 2 Normative references | 9 |
| 3 Terms, definitions and abbreviations | 10 |
| 3.1 Terms and definitions | 10 |
| 3.2 Abbreviations | 15 |
| 4 Enterprise-control system integration overview..... | 15 |
| 5 Hierarchy models | 17 |
| 5.1 Hierarchy model introduction | 17 |
| 5.2 Functional hierarchy | 17 |
| 5.2.1 Hierarchy levels..... | 17 |
| 5.2.2 Criteria for inclusion in manufacturing operations and control domain | 19 |
| 5.2.3 Level 4 activities..... | 19 |
| 5.2.4 Level 3 activities..... | 20 |
| 5.3 Role-based equipment hierarchy | 22 |
| 5.3.1 Role-based equipment hierarchy model | 22 |
| 5.3.2 Enterprise..... | 24 |
| 5.3.3 Site..... | 24 |
| 5.3.4 Area | 24 |
| 5.3.5 Work center and work unit | 24 |
| 5.3.6 Production unit and unit..... | 26 |
| 5.3.7 Production line and work cell | 26 |
| 5.3.8 Process cell and unit | 26 |
| 5.3.9 Storage zone and storage unit..... | 26 |
| 5.4 Physical asset equipment hierarchy..... | 27 |
| 6 Functional data flow model | 28 |
| 6.1 Functional data flow model contents..... | 28 |
| 6.2 Functional data flow model notation | 28 |
| 6.3 Functional model..... | 29 |
| 6.4 Functions | 30 |
| 6.4.1 Order processing..... | 30 |
| 6.4.2 Production scheduling | 30 |
| 6.4.3 Production control | 31 |
| 6.4.4 Material and energy control | 33 |
| 6.4.5 Procurement..... | 33 |
| 6.4.6 Quality assurance..... | 33 |
| 6.4.7 Product inventory control | 34 |
| 6.4.8 Product cost accounting | 34 |
| 6.4.9 Product shipping administration..... | 35 |
| 6.4.10 Maintenance management..... | 35 |
| 6.4.11 Marketing and sales | 36 |
| 6.4.12 Research, development, and engineering | 36 |

| | | |
|--------|--|----|
| 6.5 | Information flows | 36 |
| 6.5.1 | Information flow descriptions | 36 |
| 6.5.2 | Schedule | 36 |
| 6.5.3 | Production from plan | 36 |
| 6.5.4 | Production capability | 36 |
| 6.5.5 | Material and energy order requirements | 37 |
| 6.5.6 | Incoming order confirmation | 37 |
| 6.5.7 | Long-term material and energy requirements..... | 37 |
| 6.5.8 | Short-term material and energy requirements | 37 |
| 6.5.9 | Material and energy inventory..... | 38 |
| 6.5.10 | Production cost objectives | 38 |
| 6.5.11 | Production performance and costs..... | 38 |
| 6.5.12 | Incoming material and energy receipt | 38 |
| 6.5.13 | Quality assurance results | 38 |
| 6.5.14 | Standards and customer requirements..... | 39 |
| 6.5.15 | Product and process requirements | 39 |
| 6.5.16 | Finished goods waiver | 39 |
| 6.5.17 | In-process waiver request..... | 39 |
| 6.5.18 | Finished goods inventory | 39 |
| 6.5.19 | Process data | 40 |
| 6.5.20 | Pack-out schedule | 40 |
| 6.5.21 | Product and process information request..... | 40 |
| 6.5.22 | Maintenance requests | 40 |
| 6.5.23 | Maintenance responses | 40 |
| 6.5.24 | Maintenance standards and methods..... | 41 |
| 6.5.25 | Maintenance technical feedback | 41 |
| 6.5.26 | Product and process technical feedback..... | 41 |
| 6.5.27 | Maintenance purchase order requirements | 41 |
| 6.5.28 | Production order..... | 41 |
| 6.5.29 | Availability..... | 42 |
| 6.5.30 | Release to ship..... | 42 |
| 6.5.31 | Confirm to ship | 42 |
| 7 | Manufacturing operations management | 42 |
| 7.1 | Manufacturing operations management activities..... | 42 |
| 7.2 | Manufacturing operations management categories | 42 |
| 7.3 | Other activities within manufacturing operations management..... | 43 |
| 7.4 | Manufacturing operations management resources | 44 |
| 8 | Information model..... | 44 |
| 8.1 | Model explanation | 44 |
| 8.2 | Manufacturing operations information categories..... | 44 |
| 8.3 | Production operations management information | 45 |
| 8.3.1 | Information areas | 45 |
| 8.3.2 | Production capability information | 47 |
| 8.3.3 | Product definition information | 51 |
| 8.3.4 | Production schedule and production performance information | 55 |
| 8.3.5 | Segment relationships | 56 |
| 9 | Completeness, compliance and conformance | 57 |
| 9.1 | Completeness | 57 |
| 9.2 | Compliance | 57 |
| 9.3 | Conformance..... | 57 |

| | |
|--|----|
| Annex A (informative) Other enterprise activities affecting manufacturing operations management..... | 58 |
| Annex B (informative) Associated standards | 63 |
| Annex C (informative) Business drivers and key performance indicators | 67 |
| Annex D (informative) Questions and answers about the IEC 62264 series..... | 74 |
| Bibliography..... | 76 |
| | |
| Figure 1 – Outline of models in the standard | 16 |
| Figure 2 – Enterprise-control system interface | 17 |
| Figure 3 – Functional hierarchy..... | 18 |
| Figure 4 – Role-based equipment hierarchy | 23 |
| Figure 5 – Example of defined types of work centers and work units | 25 |
| Figure 6 – Example of a physical asset hierarchy related to role-based equipment hierarchy | 28 |
| Figure 7 – Functional model..... | 30 |
| Figure 8 – Manufacturing operations management model | 43 |
| Figure 9 – Manufacturing operations information..... | 45 |
| Figure 11 – Areas of production operations management information | 47 |
| Figure 12 – Production capability information..... | 47 |
| Figure 13 – Current and future capacities | 48 |
| Figure 14 – Future capacity confidence factor..... | 49 |
| Figure 15 – Past capacity unused capacity reasons | 50 |
| Figure 16 – Process segment capabilities | 51 |
| Figure 17 – Production information definition | 52 |
| Figure 18 – Product segment relation to process segment | 53 |
| Figure 19 – Example of nested product segments | 54 |
| Figure 20 – Possible information overlaps..... | 54 |
| Figure 21 – Production information | 55 |
| Figure 22 – Segment relationships..... | 57 |
| Figure A.1 – Other enterprise activities affecting manufacturing operations | 58 |
| Figure A.2 – Functions in management of regulatory compliance | 61 |
| Figure C.1 – Multiple business and production processes | 68 |
| | |
| Table 1 – Storage zone and storage unit examples | 27 |
| Table 2 – Yourdon-DeMarco notation used | 29 |