

# DIN SPEC 77007:2018-08 (E)

## Guideline for lean services - Professionalization of the service industry

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<b>Contents</b>	<b>Page</b>
Foreword .....	3
Introduction.....	5
1 Scope .....	6
2 Terms and definitions.....	6
3 The Lean Services Cycle.....	7
3.1 General .....	7
3.2 People and culture .....	8
3.3 Phases of the Lean Services Cycle.....	10
3.3.1 Phase I: Defining strategic benefit.....	10
3.3.2 Phase II: Structuring the service programme .....	11
3.3.3 Phase III: Designing the service provision .....	14
3.3.4 Phase IV: Synchronizing processes .....	16
3.3.5 Phase V: Aiming for perfection .....	18
Annex A (informative) Collection of methods .....	20
A.1 General .....	20
A.2 People and culture .....	22
A.2.1 Method selection for customer and partner action fields .....	22
A.2.2 Method selection for employee action field.....	23
A.3 Phase I.....	25
A.3.1 Method selection for principle 1.....	25
A.3.2 Method selection for principle 2.....	28
A.3.3 Method selection for principle 3.....	30
A.4 Phase II .....	32
A.4.1 Method selection for principles 4/5 .....	32
A.4.2 Method selection for principle 6.....	33
A.5 Phase III.....	35
A.5.1 Method selection for principle 7.....	35
A.5.2 Method selection for principle 8.....	40
A.5.3 Method selection for principle 9.....	44
A.6 Phase IV.....	45
A.6.1 Method selection for principle 10 .....	45
A.7 Phase IV.....	46
A.7.1 Method selection for principle 13 .....	46
A.7.2 Method selection for principle 14 .....	49
A.7.3 Method selection for principle 15 .....	49
Bibliography .....	54