ISO 28701:2025-08 (E)

Inland navigation and commercial shipping - Safety and sustainability management systems - Requirements and guidance for use

Contents

Page

Foreword v

Introduction vi

1 Scope 1

2 Normative references 1

3 Terms,definitionsandabbreviatedterms 1
3.1 Terms and definitions 1
3.2 Abbreviated terms 5

4 Context of the organization 5
4.1 Understanding the organization and its context 5
4.2 Understanding the needs and expectations of interested parties 6
4.3 Determining the scope of the safety and sustainability management system 6
4.3.1 Determine the scope 6
4.3.2 Determine the boundaries and applicability for all three dimensions of sustainability as social, environmental and governmental 7
4.4 Safety and sustainability management system 7
4.4.1 General 7
4.4.2 Determine the environmental responsibilities of the organization 7
4.4.3 Determine the economic/governance responsibilities of the organization 7
4.4.4 Determine the social responsibilities of the organization 8

5 Leadership 8
5.1 Leadership and commitment 8
5.2 Safety and sustainability policy 9
5.2.1 General 9
5.2.2 Safety commitment 9
5.2.3 Sustainability commitment 10
5.2.4 Emergency response and crisis management 10
5.3 Roles, responsibilities and authorities 10
5.3.1 General 10
5.3.2 Designated persons ashore 11
5.3.3 Designated person on board (responsibility and authority of the master) 11
5.3.4 Multiple ownership 11

6 Planning 12
6.1 Actions to address risks and opportunities 12
6.1.1 General 12
6.1.2 Actions to address social risks and opportunities 12
6.1.3 Actions to address environmental risks and opportunities 13
6.1.4 Actions to address economic risks and opportunities 13
6.2 Safety and sustainability objectives and planning to achieve them 14
6.2.1 General 14
6.2.2 Combining strength, opportunities, risks and threats 14
6.2.3 Planning long-term and short-term goals 15
6.2.4 Establishing short-term objectives 15
6.2.5 Establishing long-term objectives 15
6.2.6 Compliance obligations 15

6.3 Planning of changes 15
6.3.1 General 15
6.3.2 Planning 15
6.3.3 Safety and sustainability responsibilities and planning to manage them 16

7 Support 16
7.1 Resources 16
7.2 Competence 16
7.3 Awareness 17
7.4 Communication 17
7.4.1 General 17
7.4.2 Internal communication 17
7.4.3 External communication 17
7.5 Documented information 18
7.5.1 General 18
7.5.2 Creating and updating documented information 18
7.5.3 Control of documented information 18
7.5.4 Documented information for ESG policy 18

8 Operation 19
8.1 Operational planning and control 19
8.2 Navigation procedures and appliance 19
8.3 Safety equipment and appliances 20
8.4 Leadership and communication procedures 20
8.5 Maintenance procedures of ship and hull 21
8.6 Procurement process 21
8.7 Management of change 21

9 Performance evaluation 22
9.1 Monitoring, measurement, analysis and evaluation 22
9.2 Internal audit 23
9.2.1 General 23
9.2.2 Internal audit programme 23
9.2.3 Internal audit requirements 23
9.3 Management review 23
9.3.1 General 23
9.3.2 Management review inputs 23
9.3.3 Management review results 24

10 Improvement 24
10.1 Continual improvement 24
10.2 Nonconformity and corrective action 25

Bibliography 26