

# DIN ISO 10004:2019-07 (E)

## Quality management - Customer satisfaction - Guidelines for monitoring and measuring (ISO 10004:2018)

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<b>Contents</b>		<b>Page</b>
National foreword .....		4
National AnnexNA (informative) Bibliography .....		5
Foreword .....		6
<b>A</b>	<b>comma is used as the decimal marker. 7.6.3 Examining customer satisfaction information .....</b>	<b>21</b>
<b>7.6.4</b>	<b>Monitoring actions taken in response to customer satisfaction information .....</b>	<b>21</b>
<b>7.6.5</b>	<b>Assessing the effectiveness of actions taken .....</b>	<b>21</b>
<b>8</b>	<b>Maintenance and improvement .....</b>	<b>22</b>
<b>Annex A (informative) Interrelationship of ISO 10001, ISO 10002, ISO 10003 and this document</b>		<b>23</b>
<b>Annex B (informative) Conceptual model of customer satisfaction .....</b>		<b>25</b>
<b>Annex C (informative) Identification of customer expectations .....</b>		<b>27</b>
<b>Annex D (informative) Direct measurement of customer satisfaction .....</b>		<b>30</b>
<b>Annex E (informative) Analysis of customer satisfaction data .....</b>		<b>36</b>
<b>Annex F (informative) Using customer satisfaction information .....</b>		<b>41</b>
<b>Bibliography .....</b>		<b>43</b>
<b>7.4</b>	<b>Analysing customer satisfaction data .....</b>	<b>19</b>
<b>7.4.1</b>	<b>General .....</b>	<b>19</b>
<b>7.4.2</b>	<b>Preparing the data for analysis .....</b>	<b>19</b>
<b>7.4.3</b>	<b>Determining the method of analysis .....</b>	<b>19</b>
<b>7.4.4</b>	<b>Conducting the analysis .....</b>	<b>19</b>
<b>7.4.5</b>	<b>Validating the analysis .....</b>	<b>20</b>
<b>7.4.6</b>	<b>Reporting results and recommendations .....</b>	<b>20</b>
<b>7.5</b>	<b>Communicating customer satisfaction information .....</b>	<b>20</b>
<b>7.6</b>	<b>Monitoring customer satisfaction .....</b>	<b>21</b>
<b>7.6.1</b>	<b>General .....</b>	<b>21</b>
<b>7.6.2</b>	<b>Examining the customers selected and the data gathered .....</b>	<b>21</b>