

ISO 10005:2018 (E)

Quality management — Guidelines for quality plans

Contents

	Foreword
	Introduction
1	Scope
2	Normative references
3	Terms and definitions
4	Using a quality plan
4.1	Introduction
4.2	Requesting external provider quality plans
4.3	Managing external provider quality plans
5	Development of a quality plan
5.1	Context of the quality plan
5.2	Inputs to the quality plan
5.3	Defining the scope of the quality plan
5.4	Preparation of the quality plan
5.4.1	Initiation
5.4.2	Defining the quality plan
5.4.3	Consistency and compatibility
5.4.4	Presentation and structure
6	Content of the quality plan
6.1	General
6.2	Scope of the quality plan
6.3	Quality plan inputs
6.4	Quality objectives
6.5	Quality plan responsibilities
6.6	Control of documented information
6.7	Resources
6.7.1	Provision of resources
6.7.2	Materials, products and services
6.7.3	People
6.7.4	Infrastructure and environment for the operation of processes
6.7.5	Monitoring and measuring resources
6.8	Customers and other interested parties communication
6.9	Design and development
6.9.1	Design and development process
6.9.2	Control of design and development changes
6.10	Externally provided processes, products and services
6.11	Production and service provision
6.12	Identification and traceability
6.13	Property belonging to customers or external providers
6.14	Preservation of outputs
6.15	Control of nonconforming outputs
6.16	Monitoring and measurement
6.17	Audits
7	Operation and control of the quality plan
7.1	Review and acceptance of the quality plan
7.2	Implementation and monitoring of the quality plan

- 7.3 Revision of the quality plan
- 7.4 Feedback and improvement

Annex A (informative) Examples of formats for quality plans

Annex B (informative) Schematic representation of a process approach applied to quality plans

Annex C (informative) Correlation matrix between the clauses in this document and those in ISO 9001:2015

Annex D (informative) Correlation matrix between the clauses of this document and the quality management principles from ISO 9000:2015

Page count: 27