

# ISO 21500:2012-09 (E)

## Guidance on project management

---

<b>Contents</b>		<b>Page</b>
Foreword .....		iv
Introduction .....		v
<b>1</b>	<b>Scope .....</b>	<b>1</b>
<b>2</b>	<b>Terms and definitions .....</b>	<b>1</b>
<b>3</b>	<b>Project management concepts .....</b>	<b>2</b>
3.1	General .....	2
3.2	Project .....	3
3.3	Project management .....	4
3.4	Organizational strategy and projects .....	4
3.5	Project environment .....	5
3.6	Project governance .....	6
3.7	Projects and operations .....	6
3.8	Stakeholders and project organization .....	6
3.9	Competencies of project personnel .....	7
3.10	Project life cycle .....	8
3.11	Project constraints .....	8
3.12	Relationship between project management concepts and processes .....	8
<b>4</b>	<b>Project management processes .....</b>	<b>9</b>
4.1	Project management process application .....	9
4.2	Process groups and subject groups .....	9
4.3	Processes .....	13
<b>Annex A (informative) Process group processes mapped to subject groups .....</b>		<b>31</b>