

# DIN ISO 10003:2019-07 (E)

## Quality management - Customer satisfaction - Guidelines for dispute resolution external to organizations (ISO 10003:2018)

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<b>Contents</b>		<b>Page</b>
National foreword .....		4
National AnnexNA (informative) Bibliography .....		5
<b>A</b> comma is used as the decimal marker. 7.6 Implementation of resolution .....		20
7.7 Closing the file .....		21
<b>8</b> Maintenance and improvement .....		21
8.1 Monitoring .....		21
8.2 Analysis and evaluation .....		21
8.3 Evaluation of the satisfaction with the dispute-resolution process .....		21
8.4 Management review .....		21
8.4.1 General .....		21
8.4.2 Input .....		21
8.4.3 Output .....		22
8.5 Continual improvement .....		22
Annex A (informative) Guidance on dispute-resolution methods .....		23
Annex C (informative) Guidance on consent to participate .....		27
Annex D (informative) Guidance on accessibility .....		29
Annex E (informative) Guidance on suitability .....		31
Annex F (informative) Guidance on fairness .....		33
Annex G (informative) Guidance on competence .....		35
Annex H (informative) Guidance on timeliness .....		36
Annex I (informative) Guidance on transparency .....		37
Annex J (informative) Guidance on selecting providers .....		39
Annex K (informative) Guidance on dispute-resolution policy .....		40
Annex L (informative) Guidance on elements of design for dispute resolution .....		41
Annex M (informative)Dispute-resolutionflowchart .....		42
Bibliography .....		44
7.5 Resolution of dispute .....		19
7.5.1 Facilitative method .....		19
7.5.2 Advisory and determinative methods .....		19
7.5.3 Settlement .....		20
7.5.4 Acceptance of recommendation .....		20
7.5.5 Review of determinative decision .....		20
DIN ISO 10003:2019-07 7.4 Formulation of the organization's response .....		18
7.4.1 Evaluation of dispute .....		18
7.4.2 Development of initial position .....		18
Annex B (informative) Interrelationship of ISO 10001, ISO 10002, this document and ISO 10004 .....		25